MEMBER SATISFACTION SURVEY



For each category, members rated the minimum level of quality they were willing to accept, their ideal level of quality and the level of quality Toastmasters provides. **Toastmasters** Rating _C Value for cost **Minimum** Personal goal achievement 4.8 Real-world learning opportunities 5.0 **Educational materials** 5.3 Public speaking improvement 5.3 Leadership skills improvement Accomplishment recognition **5.2** Club leaders 5.4 Club meeting space 5.5 Format of meetings 5.7

Willingness to recommend Toasmasters

8.6 out of 10

Overall satisfaction with 5.6 out of 7 Toastmasters

How many friends, family members or colleagues have you recommended Toastmasters to?

NONE	1	2	3	4	50R MORE
10.2%	9.3%	16.8%	13.4%	7.3%	42.9%

+/-2.6%
Margin of Error

95% Confidence Interval

75.0% Completion Rate 15.9% Response Rate 5.9 out of 7 Have an optimistic view of the future of Toastmasters