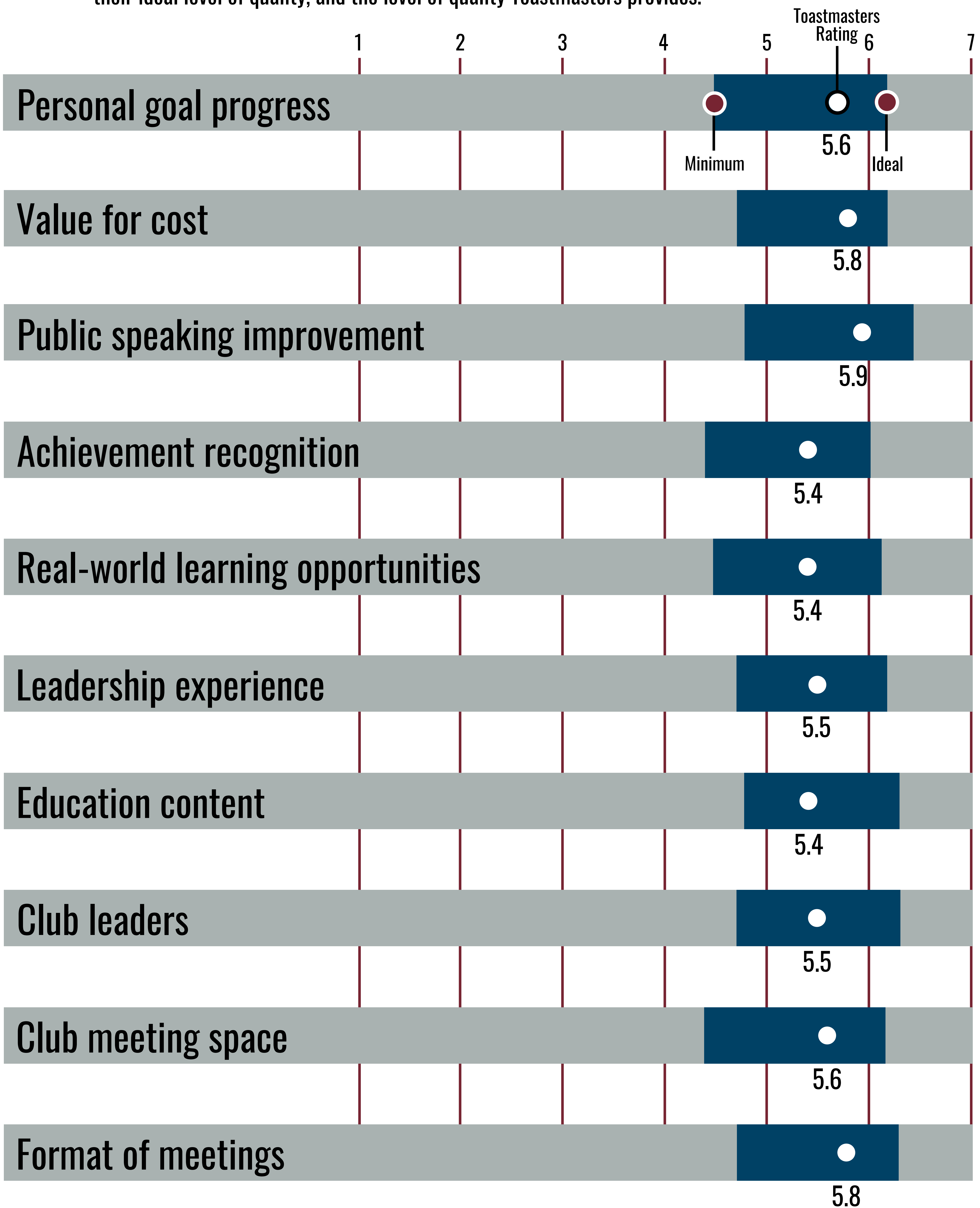


MEMBER SATISFACTION SURVEY



December 2019
n=1,959

For each category, members rated the minimum level of quality they were willing to accept, their ideal level of quality, and the level of quality Toastmasters provides.



Willingness to recommend Toastmasters
8.7 out of 10

Satisfaction with Toastmasters
5.6 out of 7

How many friends, family members or colleagues have you recommended Toastmasters to?
80% have recommended to 2 or more people

+/- 2.2%
Margin of Error

95%
Confidence Interval

82.3%
Completion Rate

19.9%
Response Rate