

TOASTMASTERS
INTERNATIONAL®

INTERNATIONAL OFFICER & DIRECTOR

CANDIDATE

BROCHURE 2020



INTERNATIONAL PRESIDENT-ELECT **MARGARET PAGE, DTM**

Education: College Degree Business Management/
Accounting

Relevant work experience and how it relates to Toastmasters and your role as a Board Member:

As International President-Elect, I will apply the experience I gained from establishing and growing multiple businesses to facilitate the continued growth and success of Toastmasters. I currently operate three businesses: Westminster Property Management Ltd., Etiquette Page Enterprises, and Beyond the Page Coaching, Ltd. The principles I followed to build my businesses are the same as the six Categories of Leadership Toastmasters endorses: Ethics, Critical Thinking, Leadership, Vision, Strategic Thinking, and Finance.

What experience do you have in strategic planning?

One of my greatest strengths is the ability to understand what is important now and what we must do to realize our long-term vision. It's important our members understand that strategic planning is an ongoing process and we must remain flexible and adapt to the continually evolving environment in which we live. We must respect and learn from our past, and accept that change is required to remain relevant.

What experience do you have in developing policies?

While serving on the Board of Lakeland College, we moved from an operational board to a board using the Carver model of governance. I helped redraft policies to be in line with our new model of governance. I also served on the Sea to Sky Riding Association and the B.C. Women's Commission, whose responsibilities included introducing and debating new policies to better serve the public.

What experience and key strengths would you bring to the Board of Directors?

My experience with Toastmasters, other for-social profit organizations, and operating my own businesses has strengthened my critical thinking skills, strategic planning abilities, financial acumen, and collaborative team building skills. As Toastmasters, we have a vision for our collective future, but we are also prudent. I commit to analyzing risks, identifying opportunities for growth, and setting priorities so we can focus on what's important today while planning and positioning our organization to continue to grow and adapt to serve our members in the future.

Why do you want to serve as an International Officer/Director?

I want to be part of shaping the future success of our movement and organization. Given the external realities and their impact on us, we need to become more agile in changing and simplifying how we operate to attract and retain new members for the long term. I want to be part of building a stronger team by elevating our core values and reducing conflict. I would like to provide equitable services around the world, create greater brand awareness, build up-to-date club and district management tools and provide world-class leadership development.

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FIRST VICE PRESIDENT MATT KINSEY, DTM

Education: BBA, Business Administration – Trinity International University (2000); MSCIS, Information Systems – University of Phoenix (2002); Certificate in Strategic Planning – Open University (2015)

Relevant work experience and how it relates to Toastmasters and your role as a Board Member:

I have worked in several global companies as a lead project engineer or technical architect for projects spanning up to 51 countries, with risk management responsibility. This has given me practical experience in these areas which are essential for an International Officer. For the last 12 years, I have been the CEO of MK Tech Group, Inc., placing me with direct responsibility for all aspects of the business. This requires great attention to detail as well as the ability to step back and look at the overall direction of the business.

What experience do you have in strategic planning?

I have helped to develop strategic plans to improve the member experience, generate growth, reduce expenses, manage the introduction of new technologies and generate new sources of revenue. As a member of the Boy Scouts of America South Florida Council I have participated in the development of strategic plans at the local level to start new units, serve existing units and extend the local impact. While serving as an International Director, I participated in several strategic planning exercises and monitored our performance against the current strategic plan.

What experience do you have in developing policies?

While working with Office Depot, I was responsible for drafting and maintaining compliance with the IT Vendor Management and Assessment Policy, which became a Sarbanes-Oxley compliance policy. Sarbanes-Oxley is a US law requiring more stringent financial policies and disclosures for publicly traded companies. While serving at my church, I was the lead drafter of a complete re-write of the church bylaws that was eventually approved. While serving on the board at Toastmasters International, I reviewed, evaluated and offered amendments to existing policies to create more effective governance that addresses the needs of the organization, our clubs and members.

What experience and key strengths would you bring to the Board of Directors?

My key strengths include more than 50 years of combined experience across multiple boards, a proven track record working with International teams to support global operations and my expertise in strategic planning, including SWOT analysis, assessments, and policy development. These have been demonstrated through more than 30 years of professional experience, resulting in improved organizational performance across many areas.

Why do you want to serve as an International Officer/Director?

I think I have more to contribute to the organization by serving in this role. I believe I have the temperament, professional skills and life experience working with small start-up companies to major global enterprises that will allow me to contribute to our organization and our membership as we continue to grow. My experience working with 3 other organizations undertaking similar efforts to our current strategic plan make this an ideal time for me to serve. I am an example of how effective our program can be and I want to see more people benefit from their experience with Toastmasters.

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SECOND VICE PRESIDENT DONALD F. BITTICK, DTM

Education: BS Computer Technology - Purdue University

Relevant work experience and how it relates to Toastmasters and your role as a Board Member:

During my 32 years of working at one of the largest healthcare companies in the world, I was able to serve on and lead diverse teams of technical and non-technical individuals with varying skillsets, backgrounds, cultures, and ages. Working on projects of varying importance and size, I also provided input on IT budgets that supported the organization's budget, mission, and vision. In 2018, I retired early to focus on Toastmasters board work and to pursue my lifelong dream of teaching high school students, with a focus on English, Communications, and Presentation skills. Through this experience, I have been able to share many of the skills that I developed and enhanced as a member of Toastmasters, with some of our future Toastmasters, while gaining a better understanding of the needs of our next generation.

What experience do you have in strategic planning?

While serving on the Board of Directors with Habitat for Humanity, I helped develop short- and long-term strategies to support our county's demographics. While working as an IT professional, I managed and worked on strategic projects that were designed to have positive impacts on the cost-effective, quality of care provided to all patients. As a Region Advisor, I facilitated and served on several committees that were designed to enhance the quality of the Region Advisor program. As an International Director, I served on board committees and sub-committees that focused on strategic planning and implementing strategic initiatives for the organization.

What experience do you have in developing policies?

I assisted in developing policies while serving on the Board of Directors with Habitat for Humanity and as an IT professional. At church, I continue to help develop policies and procedures for serving and supporting our members. While serving as a Region Advisor, I collaborated with other Region Advisors to develop best practices for several initiatives, including district visits, performance standards, club growth, monthly peer calls with the district leaders, and the region gatherings. As an International Director, I collaborated with other Board members to develop new, and enhance existing, policies and protocols.

What experience and key strengths would you bring to the Board of Directors?

I would continue to bring an enhanced set of skills in the areas of collaborating, facilitating, training, strategic planning, business analysis, project management, an understanding of how technology can support the organization's overall mission and vision, operational awareness, and the ability to work with individuals of varying skillsets, backgrounds, cultures, and ages. I would also bring 19+ years of Toastmasters experiences to the board, experiences that were realized as a member and as a leader.

Why do you want to serve as an International Officer/Director?

I have a tremendous passion for serving Toastmasters and our members. The Toastmasters program is life-changing and it would be an honor to continue collaborating with others, sharing our experiences, skills, and abilities to strengthen the foundation of Toastmasters (our clubs and members), while strategically advancing into the future. I am also very passionate about helping to fulfill Dr. Smedley's vision of preparing our members for leadership within our organization and in our communities.

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SECOND VICE PRESIDENT **MORAG MATHIESON, DTM**

Education: MBA (Open University), BSc (Hons) in Pharmacy (Robert Gordon University)

Relevant work experience and how it relates to Toastmasters and your role as a Board Member:

In corporations, as an entrepreneur and in not-for-profit leadership I have had varying responsibilities and delivered results. As General Manager of a pharmacy chain with a budget exceeding £100m I had full responsibility for strategy, service development and delivery. I created new concepts and methods of operation becoming known as a change agent during periods of growth and evolution. I am able to work collaboratively as demonstrated while serving on government boards. As the chair of a charity I have developed vision and strategies to take it forward. In Toastmasters and in my profession I have led and inspired geographically dispersed and diverse teams. These combined experiences give me a deeper understanding of the diverse perspectives required to work strategically on our board.

What experience do you have in strategic planning?

I developed and implemented strategies to lead a successful chain of pharmacies. I also introduced Continuing Professional Development (CPD) for pharmacists in Scotland and worked with others to develop new roles in the pharmacy profession. As a corporate CPD Manager I established the CPD strategy for pharmacists and technicians in the company's 910 UK stores.

On the Toastmasters Board I was involved in strategic planning exercises and served on committees: Governing Documents Review, Recognition Programs and Club Leadership Roles and Responsibilities. I was chair of the Joint Reformation Committee of Districts 59 & 95 and prepared a strategic proposal of unprecedented complexity to create 6 districts from 2 in Continental Europe.

What experience do you have in developing policies?

As CPD Manager I was involved in cross-departmental teams writing policies for patient services, a postgraduate sponsorship program and for CPD in the company. While serving on Government Pharmacy Services Boards I helped write and review policies for various services to the public.

On the Toastmasters Board I was actively engaged in reviewing, amending and creating policy, including a complete review of the Governing Documents and related changes.

What experience and key strengths would you bring to the Board of Directors?

I will bring experience in strategic planning and service delivery from multiple and varied environments. My Toastmasters Board experience combined with service in a multi-country district and region, and having led diverse teams have built my cultural awareness and global view.

My ability to communicate with clarity and simplify the complex helps others understand topics and facilitates the sharing of vision. I am seen as a forward thinker who is able to see the bigger picture. My calm and centered leadership approach in challenging situations allows for a constructive outcome.

Why do you want to serve as an International Officer/Director?

I believe in the power and potential of Toastmasters to improve the lives of individuals, organizations and communities everywhere. Our new Strategic Plan will lead us into the next century of Toastmasters. We need dedicated and proven leaders to build on our legacy and create our future. I will add value, share knowledge, and bring experience and a heart to serve our members.

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SECOND VICE PRESIDENT **RADHI SPEAR, DTM**

Education: BE Electronics Engineering, Bangalore University
MS Electrical Engineering, New Jersey Institute of Technology

Relevant work experience and how it relates to Toastmasters and your role as a Board Member:

My career in the telecommunications industry has spanned over 30 years. I currently work on interactive voice response systems and am a Genesys Certified Sip Server Consultant. I troubleshoot problems, develop policies, and write software for projects that impact millions of customers. Serving on a change control board, I am involved in making decisions to mitigate risk and enhance the performance of our systems. My experience working in multicultural teams for global projects that require high attention to detail aligns with the roles and responsibilities of a board member.

What experience do you have in strategic planning?

Over the years, working in multi-national technology companies, I have been involved in strategic planning for our services to achieve efficiency improvements, service reliability, and security. I have planned for future updates and features while considering the needs to scale and grow as the business requires. Serving on many planning committees has helped me acquire strategic planning skills that I will fully utilize as a member of the board.

What experience do you have in developing policies?

An integral part of my work is to develop policies and procedures to ensure the smooth operation and security of our services and to satisfy customer requirements. This also involves evaluating and modifying existing policies and procedures to meet emerging needs and contractual obligations. My role as a Toastmasters International Director required careful consideration of the merits of any proposed policy revisions for possible adoption within our organization.

What experience and key strengths would you bring to the Board of Directors?

I bring a unique combination of skills and experience to the board in three key areas: Toastmasters Experience, Global Exposure, and Professional Skills. (1) Toastmasters Experience: I have been a Toastmaster for over 20 years and have served in District Leadership positions, as a Region Advisor, and as an International Director. In the process, I learned to lead diverse teams, understand the various challenges districts face, and make policy changes to help Toastmasters. (2) Global Exposure: I have been exposed to different cultures throughout my life. I grew up in Africa, attended college in India, and moved to America for graduate school, where I currently reside. I have traveled to over 30 countries and this exposure has influenced my way of thinking. (3) Professional Skills: A master's degree in electrical engineering along with over 30 years of experience in the telecommunications industry have honed my analytical abilities, critical thinking, and decision-making skills that are essential as an executive committee member. The skills and experiences mentioned above, along with my love and passion for Toastmasters, are what I bring to the board.

Why do you want to serve as an International Officer/Director?

Toastmasters has helped me tremendously and I can see the difference it makes in people's lives. I want to enable more people to benefit from our Toastmasters program. By serving as an officer, I can have the greatest reach and help shape the future of Toastmasters. As an officer, I want to strengthen our leadership development programs, provide equitable services to our districts around the world, and ensure a consistent quality experience to help us attract and retain more members.

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REGION 2 INTERNATIONAL DIRECTOR TOD HENRY, DTM

Education: Bachelor of Business Administration, Finance,
University of Oklahoma, Norman, Ok.

Relevant work experience and how it relates to Toastmasters and your role as a Board Member:

I have owned and operated a real estate and lending company that relies on trust, expertise and serving our customers for 15 years. This work involved developing relationships, communicating clearly both orally and in writing, organizing workflow to meet deadlines and optimizing processes, recruiting and training others, mentoring new staff, and maintaining clear and accurate accounting and client records. I have been a Chief Financial Officer, Controller, and operations manager in companies ranging from startups to Fortune 500 organizations, including turnaround firms. This work involved a tremendous amount of responsibility and required visioning, problem-solving, and working with executives at all levels to guide companies to success. Currently, I am vice president of commercial real estate in one of the largest realty groups in the state, spearheading the development of this new division, developing policies and procedures, leading a training and mentoring program for new and existing staff, building connections with business partners and finding solutions to help meet the business goals of our customers.

These are all skills and abilities I have used as an active Toastmaster member and leader. I have chartered numerous new clubs, recruited membership, trained and mentored future leaders, formalized meeting and achievement processes to help members achieve their goals, and supported club activities at each step to ensure productivity and growth. As a Regional Advisor I have engaged in higher level planning and support with District teams, other Regional Advisors, and Toastmasters International personnel in finding solutions to meet goals and solve problems. I have conducted District trainings at International and mid-year meetings and frequently speak at District meetings and events.

What experience do you have in strategic planning?

As a business owner and CFO, I have been responsible for planning, forecasting, and working with my entire team to achieve short and long term goals. This has involved extensive communication and consensus building to achieve buy-in at all levels and to assure smooth roll out of new initiatives. As leader of a new division at my current company, I have primary responsibility for planning and roll out of the new business pathway. In each capacity, I have used my skills to identify and analyze strengths, challenges, and opportunities to implement strategies necessary to achieve performance outcomes.

What experience do you have in developing policies?

As a member of our executive team, I craft and review diverse policies to ensure alignment with our strategic purposes. As business rules and regulations change, we adapt our policies to meet emerging needs and opportunities. This requires that I engage in on-going professional development and education to stay current with changing rules and regulations, anticipating when policies require revision or when new policies are needed or have become obsolete.

What experience and key strengths would you bring to the Board of Directors?

I've been fortunate to work with many diverse people. One of my strengths is to build teamwork and trust with diverse people who may not always agree with me initially. Learning to build positive relationships with people from different backgrounds, education levels, and experiences is an important ability I will bring to the Board. Additionally, my work style is to listen carefully, ask questions, and consider diverse viewpoints before making an informed decision. This ability to apply critical thinking to my decision-making is another valuable strength I will bring to the work. I have also developed a strong and confident speaking ability which will allow me to serve as model, mentor, and leader to Toastmaster groups.

Why do you want to serve as an International Officer/Director?

Toastmasters has given me more than I imagined was possible; my life has been changed forever. I want to repay that gift, to ensure that every member & guest in every corner of the world has the same opportunity, to join an organization that changes lives. I want to continue our legacy of service excellence through growing Toastmasters International opportunities around the world.



REGION 2 INTERNATIONAL DIRECTOR KAREN MARIE LUCAS, DTM

Education: College Degree in Applied & Liberal Arts Studies, Project Management Certificate

Relevant work experience and how it relates to Toastmasters and your role as a Board Member:

As Chief Operations Officer of Ashlar Industries, working with clients and businesses for the last six years to deliver strategic solutions worldwide is commonplace. Being a key partner providing leadership, management and vision to ensure our organization has the proper operational controls, administrative and reporting procedures are essential for an International Director. The previous decade working at the California Institute of Technology (Caltech) in Pasadena, California polished my aptitude working with risk management, project and fiscal management.

What experience do you have in strategic planning?

Professionally, my world is asking “what if” scenarios in fluid circumstances. I bring a unique perspective to strategic approach: the tactical on the ground scenario changes the strategic tack. There is an integration between operations and strategy. In the non-profit arena, as a Tournament of Roses member, my ability to introduce and communicate new technology in support of the organization’s target strategy to capture younger viewership led to the development of an annual Post Parade Podcast on iTunes. Implementing this concept contributed to the current approach of integrating a century-old event with younger, tech-savvy audiences.

What experience do you have in developing policies?

While at Caltech, I collaborated with the drafting of policies relating to Environment, Health and Safety and Chemical Engineering Department protocols. Regularly revisiting and reviewing hazardous materials handling policies allowed our department to deliver the safest, fastest responses and mitigation of waste consolidation and disposal. While serving as a Tournament of Roses Emergency Operations Committee member, policies relating to various emergency situations are annually tested, updated, and revised.

What experience and key strengths would you bring to the Board of Directors?

Having served on multiple boards has built my reputation for working with global teams. Leveraging my experience in strategic planning, assessment, Agile Project Management with Scrum, and policy development will allow me to add value as an International Director. My organizational aptitude, ability to network with a diverse group of professionals, and extensive, life-long experience traveling internationally positions me to consider the voice of all members. My strengths in the areas of training, mentoring and marketing will also be beneficial to the board.

Why do you want to serve as an International Officer/Director?

My service as International Director will be a mutually beneficial experience for myself and for all members I represent. The debt I owe, and will passionately remit, is to those who mentored me, yet it can only be aptly paid off by supporting and mentoring our current and future members. This organization is where I learned to self-advocate and champion those who do not have a voice. Toastmasters provides a portable, practical education acting as an equalizer for a nominal cost. This program is the best way to set individuals, corporations, and communities up for success.

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REGION 4 INTERNATIONAL DIRECTOR ROBERT S. CHRISTESON, DTM

Education: MS Management & Information Systems

Relevant work experience and how it relates to Toastmasters and your role as a Board Member:

20 years as an Information Technology (IT) leader serving as a Project Manager and IT Project Management Office (PMO) Manager. Most recently I served as leader of the PMO for YRC Worldwide. In this role I supported 21 Project Managers through training, governance and process improvement. While serving in the US Air Force, I served as a logistics manager and led efforts in policy, budgeting and training at locations around the globe.

What experience do you have in strategic planning?

I recently supported strategic planning for IT initiatives and YRC Worldwide. I've also led the creation of a 5-year strategic plan for my unit in Germany, and served on other strategic planning boards for over 12 years across 5 different military assignments. I served as the Total Quality Management (TQM) advisor for 2 years and conducted training classes for TQM methodologies and strategic planning.

What experience do you have in developing policies?

For two years, I was responsible for writing, reviewing, modifying and implementing policy for logistics functions at Ramstein Air Base (AB), Germany. For eight years after that I continued developing policy for Information Technology at Air Force units in Omaha, Nebraska; Incirlik Air Base, Turkey; and Wichita, Kansas.

What experience and key strengths would you bring to the Board of Directors?

Policy, Budgeting, Leadership and Training. In serving in the US Air Force for 22 years, and working in corporate roles for the last 12, I have had success in long term planning roles as well as quick execution and solving problems opportunities. I've also served in a variety of roles in Toastmasters, including 4 years as Pathways Chief Ambassador for my district and working with 12 districts over 2 years as Region Advisor. These roles have helped me understand a great deal about our organization's challenges and successes that will guide me in supporting the board's efforts in strategic planning and budgeting for our future. As a trainer and mentor of military leaders, my experience in developing and conducting training would allow me to advise committees and assist in developing policy and suggestions to continue to expand our leadership training.

Why do you want to serve as an International Officer/Director?

I believe in our organization. I feel privileged to have benefitted (and enjoyed) more than I could have ever thought from Toastmasters in the past 14 years. Toastmasters develops critical leadership and communication skills while fostering teamwork among diverse cultures. I feel that my knowledge, strengths and experiences can continue to serve our organization as we continue to grow worldwide. I am truly grateful for the opportunities I have had and would like to see more people have the same benefits and experience.

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REGION 4 INTERNATIONAL DIRECTOR HAROLD OSMUNDSON, DTM

Education: Bachelor of Science - Management Information Systems, Master of Science - Computer Science Candidate

Relevant work experience and how it relates to Toastmasters and your role as a Board Member:

Several experiences have prepared me to serve as an effective board member. When serving in the military, I learned discipline, high standards, teamwork, and leadership. It was critical to lead by example, lead from the front, and take care of those I was responsible for.

As a technical leader in professional work, I built teams and culture, set high standards, and planned product development. This ensured our software was competitive. In global organizations, I learned how decisions and policies affected stakeholders. I considered different perspectives and made decisions for the greatest good.

Running a business requires me to take responsibility for everything. It teaches me that quality and customer satisfaction are key. I'll bring these experiences, learnings, and a total commitment to the member when serving on the board.

What experience do you have in strategic planning?

In technical leadership, I created long-term plans to replace technology and develop products. This process started with assessing the current position and establishing a vision. Then I had to create the plan, determine resource needs, and add milestones to track and adjust. It was vital to consider the skills and training our people needed to be successful. As leaders, we were responsible for their success. Beyond planning, our leadership and disciplined execution made teams and products successful. These same strategic planning skills will benefit Toastmasters International.

What experience do you have in developing policies?

I've developed policies while serving on technical steering committees and leadership teams. We set direction, selected technologies, and established standards and practices. These policies applied to teams and vendors around the world. I always consider the impact on teammates, the organization, and the customer. I also ask for input from others with different perspectives. This helps us develop the best solution.

Policies should be as simple as possible and solve the real problem. It's also critical to listen and to discern whether a policy is effective. If it isn't, I take responsibility and make things right. It's humbling but necessary.

What experience and key strengths would you bring to the Board of Directors?

The ultimate strength I bring is my commitment to serve and to set an example as a leader. This role isn't about me. It's about the difference we make for members and leaders.

I'm proud of my education, skills, and experience. I've been fortunate to serve in startups, global organizations, and the military. But my intangibles will make the biggest difference as a board member. These intangibles include high standards, drive, selfless commitment, and concern for members and leaders. Members and leaders deserve the best. I want each to be successful.

Why do you want to serve as an International Officer/Director?

Because I care. I serve because each member, club officer, and district officer deserves the best. I serve for their benefit.

Leadership is a choice. I choose to be responsible for the success of our members, our leaders, and our organization. This role allows me to make the biggest difference and serve the greatest good.

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REGION 4 INTERNATIONAL DIRECTOR LINDA M. RHEA, DTM

Education: Bachelor of Science, Colorado State University;
CFP™ Certification, College for Financial Planning

Relevant work experience and how it relates to Toastmasters and your role as a Board Member:

My career, spanning more than 40 years, focuses on situational analysis, strategic planning, improved efficiency, and cost savings while prioritizing the needs of the audience. I served Summit County, Colorado (the County) as the School District Accountant and County Treasurer where I spearheaded modernization, automation, and the creation of investment policies and retirement programs, which became models for other local Governments in the United States. During more than 20 years as a CFP™ Professional I educated clients to make informed decisions about their financial future.

What experience do you have in strategic planning?

As the School District Accountant and then Summit County Treasurer, strategic planning was critical as we modernized and automated the small, outdated office processes in the fastest growing county in the U.S.A. We upgraded the money management process by incorporating investment policies that stressed our fiduciary responsibility to work in the public's best interest. Our processes became a model for local governments across the U.S.A. As a member of the Parish and Finance Council of three different parishes I championed the revision and modernization of budget processes and investment policies.

What experience do you have in developing policies?

- I wrote investment policies for Summit School District and Summit County.
- I helped write and implement investment policies for three parishes and a foundation board.
- I served on an ongoing committee to review and revise personnel policies for County employees.
- I served on non-profit boards during the revision of operating policies and bylaws.

What experience and key strengths would you bring to the Board of Directors?

I bring financial, managerial, and strategic planning experience and strong people skills. My key strengths start with honoring and recognizing the value of individuals in the organization and welcoming diversity of culture and ability. Other strengths are leading teams, helping others to recognize and resolve conflict for the good of the organization, and bringing teams together to define a shared vision and desired outcomes while developing plans to achieve the vision and outcomes today and in the future.

Why do you want to serve as an International Officer/Director?

I want to share my passion for Toastmasters; the organization that makes a positive impact around the world and be of service to our global organization as we continue to:

- Attract and empower even more members to be effective communicators and leaders
- Create new ways to engage and retain all our members, both new and longstanding, by recognizing and celebrating their accomplishments
- Inspire our members to be ambassadors by sharing the benefits of our program around the world.

This approach honors our founder and brings out the best in more people worldwide.

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REGION 6 INTERNATIONAL DIRECTOR AVIS C. BRODIE, DTM

Education: RDMS, RDCS

Relevant work experience and how it relates to Toastmasters and your role as a Board Member:

As a Sales Manager for FujiFilm SonoSite, a major manufacturer of medical ultrasound equipment, I was responsible for achieving targeted goals and increasing our customer base, as well as ensuring positive results for existing customers. In 2013 I was asked to be one of a group of specialized point-of-care ultrasound instructors with the Canadian Emergency Department Echo course, one of only three who is not a physician of the hundreds of physician instructors of the EDE course in Canada. I was required to take the course myself before earning my IP credential and Master Instructor designation. I thrive in high-pressure situations, and am able to keep the end goal in mind without getting lost in the current situation. Skills in listening and negotiation will help me as a Board member.

What experience do you have in strategic planning?

In my job and in volunteer roles I have worked with teams, making plans to meet the organization's goals. This involved flexibility and negotiation to arrive at consensus, making adjustments as needed to keep pace with changes, and ensuring all outcomes were considered.

What experience do you have in developing policies?

I spent ten years as a member of Valois Park Elementary School Home and School Association, a member of the QFHSA, (The Quebec Federation of Home and School Associations Inc. is an independent, incorporated, not for profit volunteer organization dedicated to enhancing the education and general well-being of children and youth.), six years as a committee member on various committees, and four years as President. During this time I was responsible for shaping the direction of the organization and helping to ensure its growth and long-term sustainability. I see my role within Toastmasters paralleling this position, and know that what I learned during my ten year tenure the HSA has prepared me for the Toastmasters Board of Directors.

What experience and key strengths would you bring to the Board of Directors?

My career has blessed me with the opportunity to travel, to meet and talk with people of many different cultures and visit clubs in different countries with different languages and different issues than we have in North America. This has expanded my viewpoint and understanding. I have seen that we each bring something unique to the table and our diversity enriches our organization. I bring my experience and perspective to the board as we plan for the forward movement of our organization, looking at big picture ideas and how they may impact individual members here and around the world.

Why do you want to serve as an International Officer/Director?

Serving as International Director takes a robust set of attributes that are acquired through a combination of professional skills and Toastmaster leadership. I believe that I am at a point on my journey where I can take the knowledge I have gained to help guide and direct the path we are all on together. I treasure this great organization I desire to serve, I want to contribute all I can to strengthen and keep Toastmasters strong now and even stronger in the future.

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REGION 6 INTERNATIONAL DIRECTOR MELISSA L. MCGAVICK, DTM

Education: Bachelor of Arts in Communications and Media Studies

Relevant work experience and how it relates to Toastmasters and your role as a Board Member:

I bring nearly 30 years of experience in sales, executive recruiting, training, coaching and team development. As the founder and CEO of McGavick Interactive Training (founded in 2004), a company that provides training and coaching in branding, professional development and sales, I bring a broad skill set to the board. Selling to C-Suite clients, coaching a diverse client portfolio, and serving on nonprofit boards has honed my ability to think beyond today and to develop strategies that propel an organization forward.

What experience do you have in strategic planning?

As President of the Board of Directors of a non-profit organization, I worked to create 3- and 5-year strategic plans and supporting budgets. This required collaboration with all of the organization's subcommittees to ensure the plan prepared the organization to achieve our envisioned future. Working to reach consensus of the membership was crucial for adoption and implementation of the plan. As Co-Director in another non-profit, I set targets and developed plans to fund-raise for a Cancer Center's Patient Assistance Fund.

What experience do you have in developing policies?

I have experience working on the Bylaws and Policies committee of a nonprofit board reviewing and updating board policy and procedure to better serve the current membership. I also have work experience, writing policy and procedures to ensure multi-state regulatory compliance.

What experience and key strengths would you bring to the Board of Directors?

I'll bring the ability to break down complex thoughts and processes making them simple to understand and gain buy-in from parties in all levels. Clearly communicating with people on all levels of an organization has served me well in the boards I've already served and will be an asset to the Toastmasters Board. As a member of the board, I bring experience as a fiduciary along with strategic thinking and budgeting to serve our members.

Serving as a Region Advisor, in two different regions, has provided insight to the differences and similarities within our districts and regions.

Why do you want to serve as an International Officer/Director?

Out of a heart full of gratitude for this program and the amazing people I've met along the way, I want to serve you on this board to be a steward of an institution approaching 100 years of making people a better version of themselves, to safeguard what is working, and invest our talents and treasures into the future of what our organization can become. Since 2004, Toastmasters has stretched me and shaped me into a better leader, speaker and person. Our world is changing so fast. Our organization prepares prospective leaders around the world to become more effective and resilient. I'd like to invest my energy and efforts into making sure our organization is agile to navigate through whatever comes next. To serve you and all Toastmasters, I envision a future where membership in Toastmasters is reachable and attainable around the world, our program is relevant and responsive to changing times and technologies and all of our services are reliably and uniformly delivered to all members around the world.

My personal goal in serving is to give back for what I have received and give forward to the future leaders, some of whom have yet to visit their first club meeting.

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REGION 8 INTERNATIONAL DIRECTOR SHIRLEY E. DALEY, DTM

Education: Executive Masters in Business Administration –
The University of the West Indies

Relevant work experience and how it relates to Toastmasters and your role as a Board Member:

With dual careers spanning over 30 years in educational and financial services, I have worked with captains of industry to develop significant strategic policies and profitable marketing plans. In the educational arena, I have taught at College Henri Matisse in France and now manage online instruction at The University of the West Indies. These connections allowed me to interact with boards of corporations, educational institutes and nonprofits. My robust experience has shaped me into a well-informed, capable global citizen who is able to meaningfully contribute to decision-making while interacting with diverse teams.

What experience do you have in strategic planning?

As a Senior Director with the Private Sector Organization of Jamaica, I successfully led a team to devise HR strategies uniting stakeholders under a common vision that enhanced growth. In 1998, I was key in developing the marketing strategy for the National Health Insurance Plan of Jamaica, a countrywide healthcare plan. I am delighted to say that this plan is still in force 21 years later with the name now being the National Health Fund. During my service as District 81 Governor, I led the District Trio in implementing the District 81 Strategic Plan 2010-2011. I am proud to say that we came within 16 Competent Communicator awards of being a Distinguished District despite losing all the clubs in Haiti due to the devastating earthquake on that island in January 2010. I am also so very proud of our team who worked with many clubs on our other island nations to set up a communications channel and lend support to the Haitian community. For me, this embodies the single most important purpose of leadership: to learn how to help each other.

In my position as Branch Manager with Chancellor Insurance Agency, I create marketing strategies on a continuing basis. My efforts were rewarded with their Conservation Trophy in 2015, 2016 and 2017 for customer retention over 90%. My ability to implement strategic planning has also garnered me a seat at the life insurance industry's prestigious Million Dollar Round Table for five consecutive years.

What experience do you have in developing policies?

As a significant contributor to policy development around key performance indicators at Chancellor Insurance Agency, my efforts resulted in strong increases to our book of business in the Caribbean over the last 5 years. While serving on the Board of Fast and Furious Track Club (Jamaica) 2017-2019, we developed policies to restructure the club that earned recognition and attracted new members. In 2015, I played an integral part assisting the Youth Leadership Team at Covenant City Church to develop policies leading to the successful implementation of their 5-Year Strategic Plan.

What experience and key strengths would you bring to the Board of Directors?

I feel blessed to have had a lifetime of business achievements bringing me here as a viable candidate for Region 8. My work as Youth Minister has taught me to develop strong mutual trust relationships with the Millennial generation. Most important is the 20+ years of knowledge I gained in service to District 81. This Caribbean locale fuses 26 distinct territories, speaking 5 major languages and all 26 nations are linked by water. This multicultural District functions as a microcosm of the greater Toastmasters world and has equipped me to appreciate our differences and function effectively on a diverse board.

Why do you want to serve as an International Officer/Director?

I believe in the Toastmasters story, and as a beneficiary of its gifts, it would be my honor to continue preserving and expanding the mission and commitment of Toastmasters International to enhance global mastery of communication and leadership skills. One of the things I have discovered about myself through my life's journey is that I am a forward thinker, I enjoy thinking about the future and I would like to share this talent with Toastmasters. In fact, I have chosen Visionary Communication for my first Path so that I can continue to hone this skill.



REGION 8 INTERNATIONAL DIRECTOR ROY GANGA, DTM

Education: BS Accounting; BS Computer & Information Science

Relevant work experience and how it relates to Toastmasters and your role as a Board Member:

As a leader in information management, finance and accounting, and as an executive coach, I have a great deal of experience working with multi-disciplinaries, identifying innovative solutions, collaborating with clients, leading engaging teams, developing strategic plans, and managing budget oversight. With over 30 years leading US and offshore teams, I have fostered cultural diversity and ethical leadership, along with developing in-depth go-to-market plans that encompassed company's brand position, scalability and return on investment. I have the hands-on experience in business and Toastmasters to step into the role as a Toastmasters International Board member.

What experience do you have in strategic planning?

As a Fortune 500 company leader, I developed strategic plans and budgets to support required technology, tools, staffing and other resources needed for predictive analysis and trending of data. Additionally I created strategic plans for market expansion with a focus on quality, profitability, and sustainability, as well as a strategic go-to-market plan for executive coaching business which encompassed lead generation, profitability, and scalability

What experience do you have in developing policies?

My experience includes developing policies ranging from Business Process Development and Improvement to policies for Sexual Harassment in the Workplace. I led the re-engineering efforts to consolidate regional functions to core business units, and established compliance and accountability policies to support this consolidation.

What experience and key strengths would you bring to the Board of Directors?

I am driven by my passion for excellence and bring a wealth of knowledge and experience to the board of directors. This includes data analytics expertise, acumen for problem solving, and strong interpersonal skills, combined with my effective leadership and a strategic focus. My experience working and engaging with global cross-functional groups and understanding varied ethnic and cultural styles are key strengths, as well as extensive leadership and management experience with expertise in strategic planning, financial analysis and process improvement.

Why do you want to serve as an International Officer/Director?

Toastmasters has done miracles for my personal development over the past 18 years. I have gone from painfully shy to becoming more confident, resulting in excelling at my professional career. Serving various leadership roles in Toastmasters, I utilized my operational skills to assist members and districts with their planning and strategies. Through this experience, I saw where I could further apply my strategic focus, utilizing my strengths in finance, strategy and governance to the board as a strategic partner and forward-thinking leader. Combining my professional background in Finance and Analytics, with my extensive leadership experience, offers a unique opportunity to collaborate with other board members to contribute to the future of Toastmasters.

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REGION 8 INTERNATIONAL DIRECTOR REBECCA ANN MCGILTON, DTM

Education: Highest level - MBA

Relevant work experience and how it relates to Toastmasters and your role as a Board Member:

(My role as a customer quality project manager is one that involves many of the aspects needed to be considered an effective leader. In my position I have no individuals that report directly to me. The success of the projects relies on my ability to effectively lead the teams, to inspire the team members toward the accomplishment of a common goal. To provide coaching and mentoring when needed. For 16 of the 19 years in my current role I have worked in a remote location from the rest of my peers and the teams I work with. My work ethics have never been questioned. I am very customer focused and have always demonstrated integrity. All of these traits helped me while serving in district leadership and will prove beneficial when serving as a member of the board.

What experience do you have in strategic planning?

Over the last 20 years I have managed customer quality accounts for 5 of our 6 biggest customers. Part of managing the accounts is creating the strategic plans to drive the actions necessary to meet or exceed customer goals. These plans typically included the short term items that could be worked immediately along with the plans that look ahead up to 5 years.

What experience do you have in developing policies?

I have written procedures to support certain functions. I have served on teams to help develop, update and implement policy and procedures in my current position. While serving as the Immediate Past District Director I took on the task of formalizing the district's procedures.

What experience and key strengths would you bring to the Board of Directors?

My main experience is with project management and planning. My key strengths would be integrity, ethical behavior, attention to detail and a data driven mindset that is useful for decision making.

Why do you want to serve as an International Officer/Director?

Serving as an International Director and part of the team that leads our organization is not something to be taken lightly. Service to our members is key. Growth for our organization globally and brand recognition a must. I am dedicated to making both of these happen.

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REGION 10 INTERNATIONAL DIRECTOR ELIZABETH NOSTEDT, DTM

Education: MS, Business Administration, Bachelor of Economics, Bachelor of Education, International Coach Federation, Certified Coach.

Relevant work experience and how it relates to Toastmasters and your role as a Board Member:

In my current role as Senior Project Manager at CGI Sweden, I work with strategic projects at my clients that will affect the future of the company. With my team, we are focused on improving cost management, for long-term success and profitability. As it is a complex project, I am continuously working with the team to inspire them and keep the project on track. We ensure that the project's goals align with the company's strategic mission and objectives. I manage an annual budget of over \$5 million. This work experience sets me up for success working on the Board.

What experience do you have in strategic planning?

My current work on strategic projects at Volvo and previous work as Global Training Manager, has given me different perspectives on Strategic Planning. We looked at the strategies for financial, customers, learning and growth, process and IT, and internal processes. Together with my team we developed Change Management Strategies and Communication Strategies for roll-out projects. Additionally, I worked on the Strategic Advisory Board for District 59 at a time when few Districts had strategic planning. We developed strategic plans for the District council and ensured that strategic decisions were carried through in subsequent years. Early analysis of the growth in Europe led to the two reformations.

What experience do you have in developing policies?

I was responsible for developing the policies related to training for the Strategic Logistics Aftermarket program at Volvo Trucks. My department also included Communication and Change Management and I worked with a team to adapt and communicate the policies. The program was global, dynamic, and continuously changing, so the training programs were adapted to keep up with the business changes. We also developed the policies for evaluating suppliers for translations to other languages.

What experience and key strengths would you bring to the Board of Directors?

I have experience in evaluating strategic projects, training strategies, and change management strategies. Since I have worked with international teams on most continents, the ability to listen, to lead, and collaborate with International teams has been a major part of my work. I have lived on two continents and worked on several more, so I have learned the beauty of cultural diversity. Through my coaching – both in projects and life coaching, I have further developed my listening skills, and how to ask challenging questions to help people and develop ideas.

Why do you want to serve as an International Officer/Director?

I would love to be a part of the leadership team as I am open to innovation and change, while holding the core values. I would love to help shape and sharing the strategic direction of Toastmasters. I am passionate about the organization and how it has helped me to develop, and how the program helps people grow. The world is so big, and we still have so many places to extend our mission. So many people have not found their way as effective communicators and leaders. It would be such an honor to use my skills in helping our organization reach people and places where growth and free communication cannot be taken for granted.

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REGION 10 INTERNATIONAL DIRECTOR PATRICIA O'REILLY, DTM

Education: Diploma from Accounting Technicians Ireland, Diploma from the Irish Institute of Legal Executives, Certificate in Computer Programming - City & Guilds

Relevant work experience and how it relates to Toastmasters and your role as a Board Member:

I have worked in the legal profession for 25 years as an Accounts Executive and a Legal Executive in the areas of conveyancing and probate. I have experience in assessing a law firm's financial status, looking to the future by creating budgets to ensure continued profitability for the firm while also ensuring that we rigidly adhere to the financial and other regulations imposed by the Law Society. My ability to analyse information and to communicate that information to the firm's partners so that together we can achieve financial stability and profitability as well as strong client satisfaction are qualities that relate to the role and responsibilities of a board member.

What experience do you have in strategic planning?

The 2008 recession hit law firms in Ireland very badly. For small to medium sized law firms to survive the recession, strategic planning was very important. I worked closely with the managing partner where I worked to formulate and implement a strategic plan to ensure the firm survived the recession. This strategic plan was modified as required to adapt to the changing economic climate.

What experience do you have in developing policies?

Currently I claim, collate and check revenue received under the Free Legal Aid scheme. This was an area which had been very poorly organised. When I took over, I looked at how other firms dealt with this area of the business and I devised policies that would ensure better claiming and checking procedures and as a result a more efficient use of fee earners' time and more timely and accurate revenue receipts.

What experience and key strengths would you bring to the Board of Directors?

I have always been a good listener but my legal experience in conveyancing and probate taught me how to really listen to what the client is saying and ask relevant questions. That legal experience has also enhanced my analytical and research skills and has honed my ability to pay attention to detail. I believe that to understand people sometimes you need to stand in their shoes and try to see things from their perspective. These are all important experiences and strengths to bring to an organisation that is growing rapidly and embracing so many wonderful diverse cultures.

Why do you want to serve as an International Officer/Director?

I believe that Toastmasters International has a great future and I would love to contribute to this great future. The growth of Toastmasters International since 2004 when there were 10,000 clubs and 200,000 members to today's 17,000 clubs and 358,000 members leads me to believe that there is much potential for further growth. Our organisation needs Board members who will not shirk from making challenging decisions resulting in positive outcomes for clubs and members alike; a Board who will support and reassure district leaders; a board who can play a significant role in this organisation as it navigates its way through the current global pandemic and into the future. As an international Director, I will be member focused in supporting the organisation's mission and values and future growth. Along with my combined business and district experiences, I bring integrity, passion, and a commitment to help make these things happen.

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REGION 12 INTERNATIONAL DIRECTOR LESLEY STORKEY, DTM

Education: Bachelor of Veterinary Science BVSc

Relevant work experience and how it relates to Toastmasters and your role as a Board Member:

As a veterinarian in my own practice, I needed to make critical business decisions, lead a team and focus on customer care. As a project manager in the area of real estate projects, I utilized the skills of planning, finance, negotiation and communication across all stratas of the community from developer and builder to the ultimate owners. In Storkeys' Team, we focused on executive coaching and facilitation in the fields of communication, team structure, resolution of conflict and meeting goals.

What experience do you have in strategic planning?

As a project manager on multi-million dollar projects for a national real estate franchise, my role encompassed visualization, concept discussions, acquisition of property, appointment of key players, marketing, sales and the ultimate completion of the project. This was an exercise in effective strategic planning.

What experience do you have in developing policies?

As State President of Nursing Mothers' Association of Australia, I was a key participant in developing policies which managed strategic liaisons and operating principles between the end users (mothers and infants), health care professionals, hospitals and government health departments. As Foundation President of the Whitsunday Intimate Theatre Society, an incorporated body, our team wrote the constitution (mindful of the strict legal guidelines) establishing directives and determining policies which would govern the organization in the achievement of its stated goals.

What experience and key strengths would you bring to the Board of Directors?

Thirty years of Toastmasters membership, visiting districts and presenting around the world have given me an invaluable insight into our global organization. This knowledge has been enhanced by my careers in project management, real estate and veterinary practice giving me an appreciation of commercial practice with regard to volunteer organizations.

Why do you want to serve as an International Officer/Director?

"Knowledge is only valuable if you share it." My experience of living in different cultures and a diverse involvement, career-wise, over the years, would enable me to utilize this knowledge for the benefit of our organization and its members.

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REGION 12 INTERNATIONAL DIRECTOR JAN VECCHIO, DTM

Education: Bachelor of Commerce with Merit
(Accountancy), Tax Agent

Relevant work experience and how it relates to Toastmasters and your role as a Board Member:

I have over 40 years' experience as an accountant. Early in my career, I worked in professional accountancy firms in the areas of small business, taxation and audit and then commenced working as a self-employed contract accountant which enabled me to gain experience across a variety of industries. Currently, my business consists of tax work for a small group of diversified clients.

My work experience has enabled me to learn the importance of excellence and time management, to be self-motivated for the best interests of the company and to treat all people with respect, no matter where they fit into the hierarchy.

What experience do you have in strategic planning?

As the Financial Controller for an international property development company, part of my role was to determine the financial impact on property acquisitions and to ensure that funding was readily available; I assisted with the planning to expand operations and explore new drill sites, when I was engaged as the Chief Accountant for junior mining companies.

In Toastmasters, I was on a team to establish a five-year strategic plan for District 70 which ultimately led to the reformation of District 70 in 2015 and then worked with another team to establish forward planning for the new District. In my role as Chief Ambassador for Pathways I organized teams and strategized the dissemination of information to our Clubs, for members to be prepared for the introduction of Pathways in December 2017.

What experience do you have in developing policies?

As the Financial Controller/Chief Accountant for various companies, I was responsible for developing policies relating to financial management, in compliance with accounting and industry standards and government regulations. In Toastmasters, as a member of the District 90 Planning Committee, I helped to develop the District Continuing Motions and financial policies.

What experience and key strengths would you bring to the Board of Directors?

My experience centers on finance and planning. My key strengths are commitment and loyalty, self-motivation, dedication to excellence, integrity, respect for others, time management and service to others.

Why do you want to serve as an International Officer/Director?

I would be honored to serve on the Board of Directors where I can share knowledge and experience gained from my career and through Toastmasters; and work for the wellbeing of our members and the future of the organisation.

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REGION 14 INTERNATIONAL DIRECTOR **DOROTHY ISA C. DU, DTM**

Education: Bachelor of science majored in Biology

Relevant work experience and how it relates to Toastmasters and your role as a Board Member:

My work experience involves people, processes, and production. It entails thoughtful planning, set procedures for easy and efficient implementation, and a neutral monitoring system. This, I believe, is similar to the directorship of Toastmasters. As a Board member with the skillset of an entrepreneur, I could contribute in the formulation of policies and procedures to accomplish current goals and improve outcomes.

What experience do you have in strategic planning?

In my experience in the food business, strategic planning is crucial. I started my business with limited resources so I had to come up with a strategic plan. It took keen focus, consistency of efforts and maximizing whatever resources I had to properly implement the plan and monitor its progress. This allowed the business to grow. I am currently helping small and start-up businesses to create and develop strategic plans through Food Processors Association, a food manufacturing industry association in Davao city.

What experience do you have in developing policies?

In my business, I have developed simple yet effective and implementable policies that can easily be monitored in every area of operation. This ensures compliance with regulations and consistency of decisions in the workplace. When the processes were streamlined by the policies that I developed, the amount of direct work supervision decreased and work efficiency increased. In the organizations that I am involved, the Food Processors Association and FOODPad Cooperative, my experience is more of reviewing and refining existing policies to suit the needs of small and medium food manufacturers.

What experience and key strengths would you bring to the Board of Directors?

My experience in the food business has trained me to deal with different types of people behavior, appreciate rules and guidelines, and make informed choices. My strength, among the many essential skills of an entrepreneur, lies on productivity and marketing. For me, productivity is not just about making a product but also about making an efficient team and system to produce excellent products consistently. Marketing, too, is not only about promoting a product to sell. It is also about empathy, gaining trust and reliability as a producer. I can share my ideas on productivity and marketing to enhance and refine the policies to address our challenges in membership renewals and retention.

Why do you want to serve as an International Officer/Director?

My food business is 24 years old and is doing well enough to allow me to give time and attention to other fields of interest. I am a product of Toastmasters. I am a successful entrepreneur because of the things I learned in Toastmasters. After 21 years in Toastmasters, my membership is almost as old as my business. It is just right to give back to the organization that has given me so much. Because I believe in the process and the programs of Toastmasters, I like to serve and be part of the organization that continues to make changes in the lives of the members. Now that I can share my time and effort I am sharing it with Toastmasters.

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REGION 14 INTERNATIONAL DIRECTOR LIVA WAN, DTM

Education: Juris Master at Zhongnan University of Economics and Law. Bachelor of Arts and Bachelor of Economics at Wuhan Science and Technology University

Relevant work experience and how it relates to Toastmasters and your role as a Board Member:

Nearly 14 years work experience as a licensed attorney-at-law, I have served more than 10 FORTUNE 500 multinational enterprises, more than 50 middle sized foreign invested enterprises and some state-owned enterprises, in dealing with legal issues mainly related to corporate law, intellectual property law, and compliance. This experience brings me the valuable skills in strategic thinking, risk control and financial supervision, which are applicable to board service. This not just enables me to communicate cross cultures effectively, but also be able to understand problems in district related (not limited) to law.

What experience do you have in strategic planning?

As a licensed attorney-at-law, my role is not only a problem solver, but also a strategic planner. Take foreign direct investment for example, I have drafted many investment plans, intellectual property right system, Merge & Acquisition plan. As a Toastmasters district officer, when I was the Club Growth Director of D85, I led my team to set the district marketing strategic plan, which includes the district will be reformed 5 years later, and the district shall give more support to the cities around the core city. Now, after 5 years, the district has submitted the reformation application, and the club scale of the core city to the other cities is nearly 1 to 1.

What experience do you have in developing policies?

With more than 10 years legal experience, I am proficient in formulation, developing and implementing policies. In order to ensure the compliance with relevant laws, regulations, policies and rules, I draft, review and advice policies related to commercial, labor, intellectual property right, unfair-competition, compliance, for enterprises. The logical and literary ability.

What experience and key strengths would you bring to the Board of Directors?

As my legal profession and personality, I will bring 3 aspects of experience and strengths to BOD. 1. My work experience can support BOD dealing with law related work such as the legalization of Toastmasters International in China as what I had done. 2. My law literary ability can support policy, rules, documentation editing. 3. With my experience to support big companies and corporations, I can bring the operation expertise to BOD.

Why do you want to serve as an International Officer/Director?

I believe in the vision and mission of Toastmasters International, and I want to serve members and contribute myself continuously. In 2018, as the district director of D85, I led my team to recruit 801 members within 40 days. Without the vision and mission of Toastmasters International, we could not make it.

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