

Section VI A 20

Toastmasters International
POLICIES AND PROCEDURES

Origin Date: August 12, 1958

Last Updated: August 23, 2000

CONDUCT OF SURVEYS

From time to time, Toastmasters International conducts surveys in order to determine if the Toastmasters International educational and recognition programs are meeting the needs of individual members, clubs, areas, divisions, and districts.

Surveys include, but are not limited to, written questionnaires that can be used to measure or make an assessment of any information relating to Toastmasters International members or programs.

The only entity authorized to conduct surveys of members (including former members), clubs, areas, divisions, and districts, or release the results of those surveys, is World Headquarters. No individual member, club officer, district officer, or member of the Board of Directors may survey members and/or clubs unless given advance, written permission by the Executive Director. The only exceptions are a club surveying its own members and a district seeking information on educational or related programming from members within the district for their own use.

The conduct of any surveys by outside persons, such as academic sources, as well as the release and use of survey results, shall be at the discretion of the Executive Director.