



# TOASTMASTERS INTERNATIONAL

WHERE LEADERS  
ARE MADE

## Toastmasters International Learning Masters

Names listed in [blue](#) link to a profile.

### Region 1

District	Learning Master
2	<a href="#">Lee Chain</a>
2	<a href="#">Lily Dias</a>
9	<a href="#">Jan Greco</a>
9	<a href="#">Linda K. Karalfa</a>
15	<a href="#">Denise Hickam</a>
15	Michelle Ajeel
15	Paula J. Dillon
21	<a href="#">Craig A. Armour*</a>
21	<a href="#">Edward Lai</a>
21	Phyllis Nielsen*
26	<a href="#">Andrea Meyer*</a>
26	<a href="#">Beth Bleimehl*</a>
26	<a href="#">Bonnie Ann Smith</a>
26	Carol G. Pace
26	Norm Frickey
32	Mandy Stahre
32	Mary Morrison

### Region 2

District	Learning Master
4	Greg Leffler
7	Joel Schmeltzer
7	Theresa Frasch*
33	Barbara Wigney*
33	<a href="#">Elaine Heinemeier</a>
33	<a href="#">Jeanne Munesato</a>
33	Martha A. Navarrete
39	Kathy Meyer
39	Michael Frazier
39	Noralee Cole
39	Paul Starkey
49	<a href="#">Kevin Doyle</a>
57	Carla Garrett
57	Cassandra Cockrill
57	<a href="#">Justin Lola</a>
57	Manny Konher
57	<a href="#">Robert Bergman*</a>
57	Tim Scheele

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**TOASTMASTERS**  
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## Toastmasters International Learning Masters

### Region 3

District	Learning Master
23	Angelia Heare
23	<a href="#">Keri Sutter</a>
25	<a href="#">Charles Mencke</a>
25	<a href="#">Keith E. Boepple</a>
25	LauraAnn Krolak*
25	Michael Sheridan
50	<a href="#">Albert Ervin</a>
50	Betina Miller*
50	<a href="#">Charlene Burroughs*</a>
50	<a href="#">Lisa Curry</a>
50	<a href="#">Nancy Bateman</a>
50	Rhonda Bunte
50	<a href="#">Steve Blackwell*</a>
55	Anna Jaworski
55	<a href="#">Chad Schultz</a>
55	Emily S. Carter
55	<a href="#">Michele Perkins</a>
55	Stanley See

### Region 4

District	Learning Master
6	<a href="#">Caleb Werth</a>
6	<a href="#">Deanna Constans*</a>
6	Karen M. Wisdorf
19	<a href="#">Cyndi Hanson</a>
19	Kristin Bruchmann
24	Anthony Armstrong
24	Janine Jernigan*
24	<a href="#">Jonathan Gardner*</a>
24	<a href="#">Sunday Faronbi</a>
42	<a href="#">Bob Hooey</a>
42	<a href="#">Dawn Thomas</a>
42	<a href="#">Lorraine Wheatley</a>
64	Allen Moxam*
64	Catriona Younger
64	<a href="#">Dan Larochelle</a>
64	<a href="#">Jason M. J. Athayde</a>
78	<a href="#">Kathy Anderson</a>
78	<a href="#">Kim Smith</a>
78	<a href="#">Michele Blumhagen</a>

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**TOASTMASTERS**  
INTERNATIONAL

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### Region 5

District	Learning Master
11	Jane Reisdorf
11	<a href="#">Scarlett Winters*</a>
30	Anne Lawrence*
30	Jane Sanjinez*
30	Jim Bowen
30	Lydia Wei*
30	<a href="#">Molly Heyen*</a>
30	Valerie Fuson*
35	Juliet Kosarzycki
40	<a href="#">Bill Essen</a>
40	Garlene Staton Hamilton
43	Bibi Mwamba
43	<a href="#">Jennifer Shambrook</a>
43	<a href="#">Mary Mixon</a>
54	<a href="#">Bruce T. Murdoch</a>
54	<a href="#">Patricia Reisdorf</a>
63	Andrea L. Burnette
63	Kristi Coleman

### Region 6

District	Learning Master
10	Hailey L. Mills
28	Angela Williams
60	Andrew Mertens
60	Glenn Persad Singh
60	Janice Cheung
60	Lori Kelledjian
60	<a href="#">Marilyn Latchford</a>
60	Mary Wallace
60	<a href="#">Nichole Bernard*</a>
62	<a href="#">Essence Wilson</a>
62	<a href="#">Michael Elmore</a>
62	<a href="#">Niki Perkins</a>
86	Carol Dowell
86	Dawna Bate
86	<a href="#">Erica Jurus</a>
86	<a href="#">Gina Kennedy</a>
86	Noreen Spruyt*
60 and 86	<a href="#">Karim Premji</a>

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### Region 7

District	Learning Master
13	Charles J Wilson
13	Jim Perry
13	<a href="#">Jing Humphreys</a>
13	<a href="#">Paulette I. Harvey</a>
18	<a href="#">Alice Anderson</a>
18	Kerri Burchill
27 and 29	Amy Brener
37	Bibi Haddad
37	<a href="#">Charles H. Harvey</a>
37	<a href="#">Helen Moses</a>
37	Joel Schanker
37	<a href="#">Phoenix Miller</a>
37	<a href="#">Sabine Emden</a>
37	Shelly E. Johnson*
37	Thea Albert*
66	<a href="#">Susan Way</a>

### Region 8

District	Learning Master
14	Adrienne Dunnock
14	Deborah Hamilton
14	<a href="#">Jeannine P. Jean-Pierre</a>
14	<a href="#">Kenya Harrison*</a>
14	Luis Pita
14	Nandi Shareef*
47	<a href="#">Chuck Field</a>
47	<a href="#">Jerry Ratigan*</a>
47	<a href="#">Maurice Fuller</a>
48	<a href="#">Colleen Berish</a>
58	Angela L. Geiger
58	<a href="#">LaVerne Shuler</a>
58	<a href="#">Lawanda Joseph Holliman*</a>
68	<a href="#">Randy Conley</a>
81	Florence De Silva
81	<a href="#">Kit-Juelle Frank-Amoroso</a>
84	<a href="#">Amy Hunt</a>
84	Marie M. Loeffler
84	<a href="#">Michele A. Mingoia</a>
84	Rodney Gray

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## **Toastmasters International Learning Masters**

### **Region 9**

District	Learning Master
31	<a href="#">Barry Regan</a>
31	DeAun Viole' Twogood
31	Ed Rilkoff
45	Debra Steeves
45	Patricia MacNevin
46	Celeste Reyes
46	Kevin Boston-Hill
46	Kevin Shannon
46	Laurent Nicourt*
46	<a href="#">Nikki Richards</a>
46	<a href="#">Sashi S. Ghosal</a>
53	Christopher Cooke
65	<a href="#">Clifford Milligan</a>
65	Gerri C. McCarthy
65	<a href="#">Linda A. Juteau*</a>
83	<a href="#">Cyndi D. Wilson</a>
83	<a href="#">Patricia Phillips</a>
83	<a href="#">Paula Markert</a>

### **Region 10**

District	Learning Master
1	Bonny Kamen
3	<a href="#">DJ McMurray</a>
5	<a href="#">Jane Gredvig</a>
5	<a href="#">Rhonda Walthall</a>
5	<a href="#">Veronica Haynes</a>
12	Jack M. Kantola
12	Shaun Hade
34	<a href="#">Dorina Garza-Leonard</a>
Founder's	Edward C. Smith
Founder's	Gayle Larkin
Founder's	Kyle Kurr*
Founder's	<a href="#">Lou Ann Frederick</a>
Founder's	Norman W. Stein*
Founder's	Shelly Barber
Founder's	<a href="#">Vicki L. Chen*</a>
Founder's	William Laird

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## Toastmasters International Learning Masters

### Region 11

District	Learning Master
20	Rajagopalan K. Nambiar
20	Ramesh Anantharaman
20	Zishan Beg*
59	Anna Eicher
59	<a href="#">Khushi Pasquale</a>
59	<a href="#">Klaudia Agata Prasek</a>
59	Regina Kromer
59	Remco van der Kuijp
59	Stephen Wagner
71	Charles Veal*
71	Elizabeth Hendry*
71	Gavin Meikle
71	<a href="#">Gillian Caldicott</a>
71	<a href="#">John Cox</a>
71	<a href="#">Rebecca Piper</a>
74	<a href="#">Claire de Muelenaere</a>
74	Marion Thomas*

### Region 12

District	Learning Master
17	Maree Pickens
69	<a href="#">John Kay</a>
69	<a href="#">Sandra Simpson</a>
69	<a href="#">Sharon Kelly</a>
70	<a href="#">Adam O'Reilly*</a>
70	Noni Mc Devitt
70	Oliver Ayrton*
70	Susan Stones
70	Tanya Wickham
72	<a href="#">Erin Daldry*</a>
72	<a href="#">Helen Cartmell</a>
72	Kath Cherrie
72	<a href="#">Neil Newman*</a>
72	<a href="#">Stephen Preston</a>
73	<a href="#">Darrell Klar</a>
73	Ginette Everest
73	Henk van den Bergen
73	Kerry Rigby
73	Michelle Bullas

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### Region 13

District	Learning Master
41	Abhishek Somani
41	Japveer Singh Arora
41	Krishnakoli Adhikary*
41	<a href="#">Mukesh Maguluru</a>
41	Padmakumar Ananthakrishnan*
67	<a href="#">Kevin Lin</a>
67	Tension Wu
76	<a href="#">Kiminari Azuma</a>
76	<a href="#">Kyoko Kitamura</a>
76	Lyle E. Allison
82	<a href="#">Ajitha Priyadarshini Goonewardene</a>
82	Christopher Viswanathan
82	Kanapathippillai Pirabakaran
82	<a href="#">Vikum Jayarathne</a>
85	<a href="#">Daniel M. Szentimrey-Harrach</a>
85	<a href="#">Monica Kwan</a>
89	Yuku Yu

### Region 14

District	Learning Master
51	Ch'ng Beng Tatt
51	<a href="#">Daryl Lim Xu Yang</a>
51	Geoff Andrew
51	<a href="#">Guat Mui Goh</a>
51	<a href="#">Ho Chee Hong</a>
51	<a href="#">Hok Eng Tan</a>
51	Loh E-Jiat*
51	<a href="#">Ong Gek Siew</a>
51	Ranjinath Muniandy
51	Sukhdev Singh
75	<a href="#">Art Park</a>
80	<a href="#">Gerald Ong</a>
80	Navin Parwal
80	<a href="#">Stanley Chen</a>

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# Region 1

# LEARNING MASTER



**Photo  
Not  
Available**

## **Craig A. Armour** **Region 1**

**Length of time as a Toastmaster:**  
More than 10 years

**Highest position held:**  
Division governor

**Highest education awards earned:**  
Distinguished Toastmaster

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

In my work, I need to communicate with people all day every day. I am sold on the concept of Kaizen (.), Japanese for "improvement", or "change for the better" this will improve Toastmasters for the next generation of new members.

**What is your favorite Toastmasters experience?**

Running a Youth Leadership Program, the reason is that the skills that are developed in this program are relevant to students now, and remain a foundation to build on throughout their Toastmasters career.

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# LEARNING MASTER



**Photo  
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Available**

## **Beth Bleimehl** **Region 1**

**Length of time as a Toastmaster:**

More than one year, less than five years

**Highest position held:**

Club officer

**Highest education awards earned:**

Competent Communicator, Competent Leader

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

My first career was in accounting and my second in technology. Both of my careers

**What is your favorite Toastmasters experience?**

Watching members learn and grow in our club. That includes those terrified to speak, increasing their confidence, and not just in speaking. Those who struggled in crafting a compelling message now delivering succinct and inspirational talks.

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# LEARNING MASTER



## **Lee Chain** **Region 1**

**Length of time as a Toastmaster:**

Six months to one year

**Highest position held:**

Club member

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

In business, my area of expertise is Vertical Transportation (elevators and escalators). In Toastmasters, I am told my best skill is storytelling.

**What is your favorite Toastmasters experience?**

I love the weekly meetings. The Downtowners Club #2713 has a great mix of new and experienced members; as well as young and, well, experienced members. The club has a

great energy. The bar is high, but the atmosphere supportive. The meetings are a great energizer and motivator.

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# LEARNING MASTER



## **Lily Dias** **Region 1**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

Area governor

### **Highest education awards earned:**

Competent Communicator, Competent Leader

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am very passionate about Toastmasters' leadership side. I find mentoring very rewarding, and love evaluations that help the speaker, evaluator, & attendees grow. I've helped charter a leadership club, and have been active in District 2 coordinating District-wide training and serving as an Asst. Division Governor & AG.

### **What is your favorite Toastmasters experience?**

I love that a long, draining day at work can transformed almost instantly by walking into a Toastmasters event. Being surrounded by those amazing, supportive people is a huge energy boost, and I'm guaranteed to learn something interesting every time. The welcoming and creative environment is what keeps me coming back!

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**[www.toastmasters.org](http://www.toastmasters.org)**

# LEARNING MASTER



## **Jan Greco** **Region 1**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

Area governor

### **Highest education awards earned:**

Advanced Communicator Silver, Advanced Leader Bronze

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

Areas of expertise are proofreading documents, discovering irregularities in computer programs, and pushing beyond the normal limits of troubleshooting errors. With extensive experience in computer operations and accounting, I am detail-oriented and enjoy delving into discovering system

anomalies. This directly relates to my LM role in seeking ways to enhance the TI educational program to ease and enrich each member's experience, regardless of background, education, or technology.

### **What is your favorite Toastmasters experience?**

My favorite Toastmasters experience is listening to the variety of speeches/topics and learning something new at every meeting. While we don't have an ethnically diverse group, we certainly have a wide variety of experiences and passions. Each member brings a unique flavor and character to the mix and this makes for an intriguing educational experience. I look forward to learning more from our peers around the world!

## **Where Leaders Are Made**



## **Denise Hickam** **Region 1**

**Length of time as a Toastmaster:**

Six months to one year

**Highest position held:**

Club officer

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

During eight years on Global SAP projects with process improvement, training, and content development, I have worked with numerous cultures, both virtually and as an expat. These experiences allow me to contribute to the REP via the LM role .

**What is your favorite Toastmasters experience?**

My favorite Toastmasters experience is working with a diverse crowd of people focused on self-improvement and personal development. I look forward to next year's convention in KL and contributing to this initiative and its global roll-out.

**Where Leaders Are Made**

# LEARNING MASTER



## **Linda Karalfa** **Region 1**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

Area governor

### **Highest education awards earned:**

Advanced Communicator Bronze, Advanced Leader Bronze

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

Church leadership—which requires me to challenge and motivate others to take action. I also guide project evaluations, lead discussions on improving the church's work, and educate members on a variety of topics.

### **What is your favorite Toastmasters experience?**

It was leading our club to become a Distinguished Club, which we hadn't achieved in 10 years! I loved the challenge and enjoyed watching members get excited as they realized we could do it. They were rightfully very proud of the achievement.

**Where Leaders Are Made**

# LEARNING MASTER



**Photo  
Not  
Available**

## **Edward Lai** **Region 1**

**Length of time as a Toastmaster:**

Six months to one year

**Highest position held:**

Club officer

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

My studies were in the field of Kinesiology with an interest in active rehabilitation. Life after school had shown a need for certain soft skills that toastmasters actively pursue.

The Learning Master role is an extension of my commitment and passion.

**What is your favorite Toastmasters experience?**

Succeeding in a personal speech is always a gratifying experience, but my greatest moments of inspiration come from my fellow club members. Watching them grow with every meeting and seeing the impact of a successful evaluation.

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# LEARNING MASTER



## **Andrea Meyer** **Region 1**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

Area governor

### **Highest education awards earned:**

ACS, ALB

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I'm a published author and professional writer (contributed to 35 books). I work with publishers (McGraw-Hill, Prentice Hall, Cengage) and professors to help write textbooks and business books. One of my clients, Flat World Knowledge, publishes textbooks online for free and uses new technology

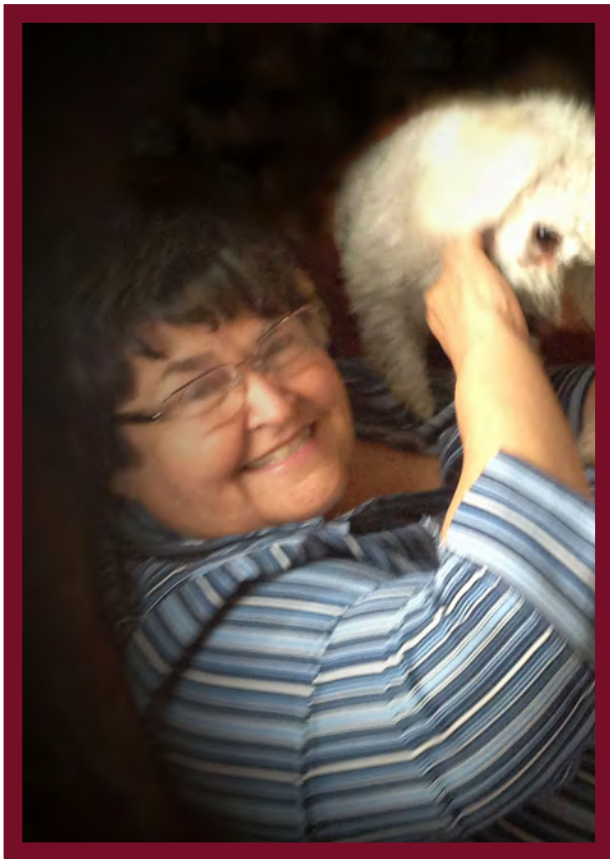
to sell learning apps (quizzes, MP3 files, etc.) to help students learn, so I know about different learning technologies. I've worked with MIT and Harvard to help develop executive education materials.

### **What is your favorite Toastmasters experience?**

My favorite Toastmasters experience is participating in Toastmasters Contests (whether as a contestant or in another role such as judge). I enjoy the thrill of the contest and hearing all of the contestants — an excellent learning opportunity to see first-hand what makes great speakers, evaluators and Table Topics Masters!

## **Where Leaders Are Made**

# LEARNING MASTER



## **Bonnie Ann Smith** **Region 1**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

Area governor

### **Highest education awards earned:**

ACG, Advanced Leader Bronze

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

Connecting the links - developing the pathway to better.  
(analyst) Toastmasters is a valuable avenue for growth for me  
- and I want more.

### **What is your favorite Toastmasters experience?**

You might be kidding - how can I have just one favorite Toastmaster experience? 1987 - learning to talk - to speak To others! CTM before life intervened.

2009 - re-establishing life with Toastmasters support.

2011- High Performance Leadership Project - Learning that leadership is Compassionate Courage - not a job title that makes you "the boss" - nor the victim that works the hardest and who is not cared for.

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# Region 2

# LEARNING MASTER



## **Robert E. Bergman** **Region 2**

**Length of time as a Toastmaster:**  
More than 10 years

**Highest position held:**  
Club officer

**Highest education awards earned:**  
ACG, Competent Leader

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

My professional background and personal curiosity center around education design and development--specifically creating workshop activities, tools, and templates that leverage learning and facilitate delivery. I've deployed blended roadmaps for corporate training, college classes, and community

seminars. As REP changes are proposed, my varied experiences enable me to serve as a competent evaluator offering comprehensive assessments and next-time recommendations to achieve revitalization goals.

**What is your favorite Toastmasters experience?**

I continue to be delighted and inspired by "how" Toastmasters works through its elegant, underlying learning philosophy. This self-directed, social, project-driven, and supportive environment is ever-adaptable to cultivate learning--whatever the member's goals, whatever the club's demographics, whatever the meeting's agenda, And, whatever revitalization brings forward, this flexible foundation will continue to unfold its magic: enabling, promoting, and fostering personal growth and development.

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# LEARNING MASTER



## **Kevin Doyle** **Region 2**

**Length of time as a Toastmaster:**  
More than 10 years

**Highest position held:**  
International director

**Highest education awards earned:**  
Distinguished Toastmaster

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

Communicating; motivating people to do more than they think they can do. I manage a successful team of IT developers, with no IT background. And as a volunteer, I've done extensive program development for the Boy Scouts of America

**What is your favorite Toastmasters experience?**

Chartering a club. The excitement of the new members, who often don't realize all of the opportunity that awaits them, is uplifting. And not much compares to seeing the success in later years and knowing, "I helped make that happen."

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# LEARNING MASTER



## **Elaine Heinemeier** **Region 2**

**Length of time as a Toastmaster:**  
More than 10 years

**Highest position held:**  
Area governor

**Highest education awards earned:**  
Distinguished Toastmaster

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

Mentoring is my specialty. I am patient, I listen, and I encourage and acknowledge accomplishments. I am passionate about Toastmasters and know the materials very well. I love watching new Toastmasters and their amazement at what they have accomplished. I have always been a mentor of

some sort in my personal and professional experience. I've mentored Girl Scouts for many years, I've tutored for the literacy program at the library, and I've been a career coach for high school seniors.

**What is your favorite Toastmasters experience?**

I was the chairman for our club's 50 Anniversary. It was a fabulous event. Everything went as planned; the turnout was wonderful with 10 charter members to tell their stories and newer members spoke as well about their Toastmaster experience. Everything was superb; food, service, dessert, and camaraderie. A most memorable event.

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## **Justin Lola** **Region 2**

**Length of time as a Toastmaster:**  
More than 10 years

**Highest position held:**  
Division governor

**Highest education awards earned:**  
Distinguished Toastmaster

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

My area of expertise is Information Technology. I have been a leader for SMB size firms for approximately 20 years (Technology and Financial industries). My background can bring current technology insight to the Toastmasters Program.

**What is your favorite Toastmasters experience?**

I was the Spring Conference chair when Toastmasters International President Jon Greiner visited District 57 (2005). We held the conference in a beautiful venue, Preservation Park, Oakland. The conference was a huge success.

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## **Jeanne Munesato** **Region 2**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

Club officer

### **Highest education awards earned:**

Competent Communicator

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

As a doctor of physical therapy, I work with children who have physical disabilities. I evaluate and consult with children and their families to develop goals, to overcome musculoskeletal impairments, and to increase function in their daily lives. We work on posture, strengthening, and mobility.

Perseverance is necessary as progress is often slow; however, successes are celebrated with great joy! Together, we problem solve ways to expand their child's participation in the community.

### **What is your favorite Toastmasters experience?**

My favorite Toastmaster experience is the teamwork that takes place at every meeting in our Los Amigos Bilingual Club. Teamwork is helping each other, supporting and encouraging each other, and laughing together. Our membership includes 1) Members who would like to improve their communication skills in English, 2) Members who would like to improve their communication skills in Spanish and 3) Members who are comfortable and fluent in both languages.

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# **Region 3**

# LEARNING MASTER



## **Nancy Bateman** **Region 3**

**Length of time as a Toastmaster:**  
More than 10 years

**Highest position held:**  
District officer

**Highest education awards earned:**  
Distinguished Toastmaster

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

My professional acumen includes planning, organizing, information & data synthesis, ideation, along with mentoring, coaching and helping individuals and/or groups identify their unique gifts and goals. These are all natural fits for the LearningMaster role or any leadership role.

**What is your favorite Toastmasters experience?**

Watching new members. When her CC helped the club earn President's Distinguished, a member who had not said a word for her first 6 meetings declared she felt she'd gone from ZERO to HERO!

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## **Steve Blackwell** **Region 3**

**Length of time as a Toastmaster:**  
More than 10 years

**Highest position held:**  
Area governor

**Highest education awards earned:**  
Distinguished Toastmaster

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am in technical support. I have to strike a daily balance between pure programming skills and soft people skills. I deal directly with a wide range of customers; understanding their issues, defining their requirements, and translating those requirements into workable code. So I may be a people

manager, trainer, or leader and director. Needless to say defining and documenting procedure, making processes better, and most importantly not reinventing the wheel are very important goals for me daily

**What is your favorite Toastmasters experience?**

Most definitely seeing a brand new Toastmaster grow and gain confidence. Over the years I've seen many folks – just a few who were even more scared and timid than I was – enter the Toastmasters program. Just like me, they start out with so many self-doubts. They are their own worst critics. Watching them learn and discover – as I did – that they are capable of so much more than they ever believed they were if by far the biggest reward I get from continuing in Toastmasters.

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# LEARNING MASTER



**Photo  
Not  
Available**

## **Keith E. Boepple** **Region 3**

**Length of time as a Toastmaster:**

More than five years, less than 10 years

**Highest position held:**

Area governor

**Highest education awards earned:**

Distinguished Toastmaster

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

As a Communications Teacher and Public Speaker, I develop programs that aid others in becoming better speakers and leaders on every level. Being a Learning Master is an extension of that for an organization I deeply enjoy being a part of.

**What is your favorite Toastmasters experience?**

Receiving my DTM. I had to overcome a lot of doubt and depression along the way. I achieved my DTM because of the love, care, and support of my fellow members in TM. TM showed me how to fly. Becoming a DTM is just the beginning.

**Where Leaders Are Made**



# LEARNING MASTER



## **Charlene Burroughs** **Region 3**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

District officer

### **Highest education awards earned:**

Advanced Communicator Silver, Advanced Leader Silver

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

As a retired educator and trainer, I have designed educational programs.

### **What is your favorite Toastmasters experience?**

I went to my first International Convention this year. It was wonderful! I enjoyed all the opportunities to learn and network. The evening events were full of pageantry and fun. It was a marvelous experience that I can recommend for any Toastmaster.

**Where Leaders Are Made**

# LEARNING MASTER



**Lisa Curry**  
**Region 3**

**Length of time as a Toastmaster:**

More than five years, less than 10 years

**Highest position held:**

Club officer

**Highest education awards earned:**

Advanced Communicator Silver, Advanced Leader Bronze

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I've been in the graphic design field for 17 years. Designers look at all sides of an issue to determine the best way to visually and verbally present the idea, giving the most meaningful and helpful program to the largest audience possible.

**What is your favorite Toastmasters experience?**

My favorite experience was the first time I stepped outside of my club into a District Conference. Instead of being overwhelming, it was friendly and energizing. The level of enthusiasm was incredible, and the friendships I made are forever.

**Where Leaders Are Made**

# LEARNING MASTER



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## **Albert Ervin** **Region 3**

**Length of time as a Toastmaster:**

More than one year, less than five years

**Highest position held:**

Area governor

**Highest education awards earned:**

Advanced Communicator Bronze, Advanced Leader Bronze

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

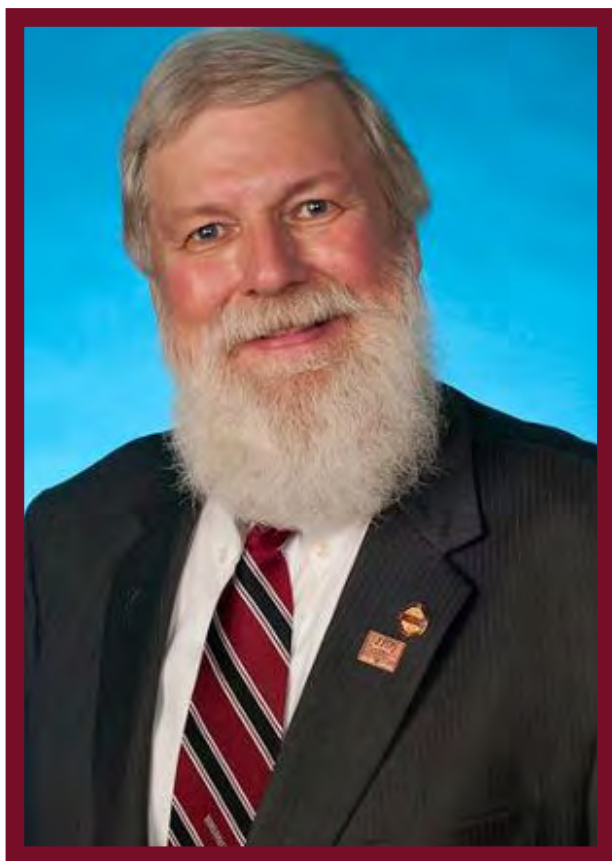
My current profession is Information Technology. Learning is a integral part of the job. I am also preparing to enter the teaching field and my focus is how to use technology to further education.

**What is your favorite Toastmasters experience?**

Going through the transition from a nervous unfocused speaker to a still nervous but confident area contestant of a humorous speech contest. I entered the contest because I wanted to lead by example and step out of my comfort zone.

**Where Leaders Are Made**

# LEARNING MASTER



## **Charles Mencke** **Region 3**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

District officer

### **Highest education awards earned:**

Distinguished Toastmaster

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am a systems engineer in the Information Technology. Through Toastmasters I have learned to be a "leader" instead of a manager and I continue on my personal journey by "giving back" to Toastmasters and serving as a "Learning Master".

### **What is your favorite Toastmasters experience?**

My favorite Toastmasters experience was in November of 2012 when I had the honor of receiving my DTM from John Lau at our District 25 Fall Conference. It was an experience that I will never forget, a very special time for me as a Toastmaster.

**Where Leaders Are Made**

# LEARNING MASTER



## **Michele Perkins** **Region 3**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

Club officer

### **Highest education awards earned:**

Competent Leader

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am a Training and Development Professional who specializes in Training Delivery, Instructional Design, Programs and Performance Improvement. Serving as a Learning Master allows me to share my knowledge and learn from other professionals who are committed to helping others learn and grow.

### **What is your favorite Toastmasters experience?**

I have so many! If I had to choose one, it would be mentoring new Toastmasters. It is exciting to watch people transform and see their confidence grow.

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# LEARNING MASTER



## **Chad Schultz** **Region 3**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

Area governor

### **Highest education awards earned:**

Distinguished Toastmaster

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am a Mensan. I am a software engineer with experience in programming, websites, smartphone app development and Internet marketing. In addition to my experience with technology, I have a passion for innovation in education.

### **What is your favorite Toastmasters experience?**

When I ran a humorous Toastmasters meeting with the theme of "Toast." Some people think my puns are rather crumbly and bagel me to stop, others think my rye sense of humor is the greatest thing since sliced bread.

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# LEARNING MASTER



## **Keri Sutter** **Region 3**

**Length of time as a Toastmaster:**  
More than 10 years

**Highest position held:**  
Area governor

**Highest education awards earned:**  
DTM

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I'm a performing artist; a singer and dancer. And, like most performers, I'm a teacher. I'm used to looking at the world in different ways, and in trying to figure out how to teach others to do new things.

**What is your favorite Toastmasters experience?**

Watching other Toastmasters grow as speakers and leaders.

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# Region 4

# LEARNING MASTER



## **Kathy Anderson** **Region 4**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

District officer

### **Highest education awards earned:**

Distinguished Toastmaster

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

My overall area of expertise is organization of people and resources, especially during Toastmaster event planning. So far, my love of reading has been a big asset as a Learning Master because I have read every post on LinkedIn!

### **What is your favorite Toastmasters experience?**

Giving workshops and longer presentations combines prepared speaking, impromptu situations as you interact with the audience, and a lot of creativity as you build a connection with everyone present.

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# LEARNING MASTER



## **Jason Athayde** **Region 4**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

Division governor

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am a teacher and a coach, among other things. In those positions, it is critical that I continually strive to develop and improve, no matter how well I am doing. I search for points of improvement and take feedback from others, which is precisely what I will be doing as a Learning Master.

### **What is your favorite Toastmasters experience?**

My favourite Toastmasters experience would be losing the District 64 Humorous Speech Contest in 2011. That particular performance of my speech was the best I had ever done, and the judges decided to award me second place. It stood out to me not only because of my success, but because I did it with a topic that is not normally seen as humorous.

**Where Leaders Are Made**

# LEARNING MASTER



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## **Michele Blumhagen** **Region 4**

**Length of time as a Toastmaster:**

More than five years, less than 10 years

**Highest position held:**

District officer

**Highest education awards earned:**

Distinguished Toastmaster

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

In my professional role I work on teams quite frequently to review and improve processes. Personally, as a DTM, I have worked through many of the TM manuals and am very familiar with the current educational program.

**What is your favorite Toastmasters experience?**

My favorite Toastmasters experience was attending my first International Convention. It was there that I was able to truly experience Toastmasters as a global organization. I made friends there that I still keep in contact with today.

**Where Leaders Are Made**

# LEARNING MASTER



## **Deanna Constans** **Region 4**

**Length of time as a Toastmaster:**

Six months to one year

**Highest position held:**

Club officer

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am a communications professional and specialize in internal employee communications. I analyze what communication and education employees need and this relates closely to the Learning Master role.

**What is your favorite Toastmasters experience?**

Learning more about my fellow Toastmasters through very personal stories that are shared. I love my Toastmasters Club -

Mayo Hi-Nooners. They are a welcoming, collegial group and everyone is very supportive.

**Where Leaders Are Made**



# LEARNING MASTER



## **Sunday Faronbi** **Region 4**

**Length of time as a Toastmaster:**

More than one year, less than five years

**Highest position held:**

District officer

**Highest education awards earned:**

Advanced Communicator Bronze, Advanced Leader Silver

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I'm a trained engineer and project manager. Also, I'm passionate about learning and teaching about leadership principles. I provide executive coaching and mentor those aspiring to leadership roles. I'm a certified Emotional Intelligence coach.

**What is your favorite Toastmasters experience?**

I truly treasure and enjoy each moment I get the opportunity to speak in front of a Toastmasters audience, be it in a club meeting, at District Leadership meetings or during Toastmasters Leadership Institute training sessions.

**Where Leaders Are Made**

# LEARNING MASTER



## **Cyndi Hanson** **Region 4**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

District officer

### **Highest education awards earned:**

Distinguished Toastmaster

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

Education and professional development are areas of expertise. My experience as a life-long learner in formal and informal settings has fostered an ability to gather data through observation, conversation and participation. I am passionate that we can learn from every encounter when

we have an open-mind and reflect. As an educator and training professional, I recognize the immense value Toastmasters offers to individuals and want to contribute to maintaining that quality in the future.

### **What is your favorite Toastmasters experience?**

My favorite Toastmasters experience is evaluation - giving evaluations, receiving evaluations and conducting self-evaluations. I've learned to provide feedback in a way that can be heard without defensiveness. I've learned to accept feedback with an open-mind. And I've learned to evaluate myself before and after interactions. The art of evaluation has an impact in all areas of my life – it continues to be my favorite Toastmasters experience because it prompts growth.

## **Where Leaders Are Made**

# LEARNING MASTER



## **Bob Hooley** **Region 4**

**Length of time as a Toastmaster:**  
More than 10 years

**Highest position held:**  
District officer

**Highest education awards earned:**  
Distinguished Toastmaster

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I make my living writing, speaking and coaching people in leadership positions around the globe. Some of my work includes coaching for more powerful communications. I am excited when I see people learn and enhance their skills.

**What is your favorite Toastmasters experience?**

My year as AG started with 5 clubs: one terminal, one healthy, and 3 in the middle. By the end of our time together each one was healthy and each one was distinguished or better. I loved seeing them 'get' what TI had to offer.

**Where Leaders Are Made**

# LEARNING MASTER



## **Jonathan Gardner** **Region 4**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

Area governor

### **Highest education awards earned:**

Distinguished Toastmaster

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I work in the legal field, where communicating clearly and effectively is a tremendous asset. On my road to DTM, I used the Toastmasters educational program. As an Area Governor, I saw other clubs use it.

### **What is your favorite Toastmasters experience?**

Do I have to pick just one? I enjoy the Toastmasters speech contests. As a competitor, I appreciate the chance to hone a good speech. As a spectator, I enjoy the entertainment and inspiration from other Toastmasters.

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# LEARNING MASTER



## **Dan Larochelle** **Region 4**

**Length of time as a Toastmaster:**

Six months to one year

**Highest position held:**

Club member

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am currently an electronic technologist and have little to no opportunity to engage in public speaking. However if I were to engage in a teaching role in the future I would find the Toastmaster and possibly Learning Master experience invaluable.

**What is your favorite Toastmasters experience?**

I don't have a particular experience as I am such a new member however I really enjoy being captivated by all the great speakers I've seen.

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# LEARNING MASTER



## **Kim I. Smith** **Region 4**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

Club officer

### **Highest education awards earned:**

Competent Communicator

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I served as VP Membership for two years and honed my recruiting skills. I served as an unofficial mentor, getting new members off to a good start. I am very organized and that has helped in working with the club duties.

### **What is your favorite Toastmasters experience?**

Several years ago, I created a humorous speech called "Pressing Matters." It was a play on words about ironing clothes. Once I had the idea, the words just flowed. I felt it was my best speech. It has become a classic speech in our club.

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**[www.toastmasters.org](http://www.toastmasters.org)**



# LEARNING MASTER



## **Dawn Thomas** **Region 4**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

Area governor

### **Highest education awards earned:**

ACG, Advanced Leader Bronze

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

My job is in IT; I'm a Systems Analyst. I started with the company as a Programmer Analyst. Through Toastmasters, I was able to increase my communication and leadership skills enough to get a more advanced position.

### **What is your favorite Toastmasters experience?**

There are so many experiences that have been valuable. I think the most memorable was my first year with Communicator Club. We played off a series of Table Topics and made jokes/speeches about it all year long. FUN!

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# LEARNING MASTER



## **Caleb Werth** **Region 4**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

Club officer

### **Highest education awards earned:**

Competent Communicator

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

My area of expertise is communications. I am skilled at writing, editing, social media, website management, and more. I have gained these skills through volunteer and job experiences. I bring unique insights to the Learning Master role.

### **What is your favorite Toastmasters experience?**

My favorite Toastmasters experience was speaking at a Toastmasters Leadership Institute (TLI) event in my district. My speech was focused on how to choose a meaningful speech topic. It was both a fun and challenging experience.

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# LEARNING MASTER



## **Lorraine N. Wheatley** **Region 4**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

District officer

### **Highest education awards earned:**

Competent Communicator, Advanced Leader Bronze

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

Networking and communication. I enthusiastically and clearly explain the purpose of the LM role which engages the members in the interview questions. They are excited to be involved in the process.

### **What is your favorite Toastmasters experience?**

I was PRO for District 42 last year! I used the experience for my HPL. I learned about planning, choosing a team, leadership, teamwork & persistence when things didn't work out as planned. The best year of my six years in TMs!

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# **Region 5**

# LEARNING MASTER



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## **Bill Essen** **Region 5**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

Division governor

### **Highest education awards earned:**

Competent Communicator, Competent Leader

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

My AOE is creative thinking, analysis and relating to customers. With that I can/will: understand the clubs and their environments and provide analysis of what is found. Then to think creatively about solutions with this info for the members.

### **What is your favorite Toastmasters experience?**

I had the opportunity to mentor a new member who was petrified of speaking in front of others. Through some work, encouragement and time, she gave a 1-hour presentation in front of some of her peers and bosses and simply nailed it!

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# LEARNING MASTER



## **Molly Heyen** **Region 5**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

Area governor

### **Highest education awards earned:**

Advanced Communicator Bronze, Competent Leader

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I work in Real Estate. In both work and Learning Masters I make an assessment of a situation and look for solutions that will be most beneficial to all parties involved.

### **What is your favorite Toastmasters experience?**

I just chartered a club in my neighborhood. It was a tough process, but I love the contacts and friends I've made while working towards charter and I love the support I am getting from the members of the new club.

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# LEARNING MASTER



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## **Mary Mixon** **Region 5**

**Length of time as a Toastmaster:**

More than one year, less than five years

**Highest position held:**

Area governor

**Highest education awards earned:**

Advanced Communicator Silver, Advanced Leader Silver

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I have been in leadership roles within my field most of my 43 year career and am comfortable working with various groups. I work in an academic medical center and am constantly around students and educational activities.

**What is your favorite Toastmasters experience?**

Attending regular meetings because I feel so energized by the group and learn something new each time.

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## **Bruce T. Murdoch** **Region 5**

**Length of time as a Toastmaster:**  
More than 10 years

**Highest position held:**  
Division governor

**Highest education awards earned:**  
Distinguished Toastmaster

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**  
Scientist/Engineer/Technical Trainer

**What is your favorite Toastmasters experience?**  
Using the High Performance Leadership Manual to help organize and complete a substantial team project in the real professional world of work.

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# LEARNING MASTER



## **Patricia Reisdorf** **Region 5**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

District officer

### **Highest education awards earned:**

Advanced Communicator Silver, Advanced Leader Bronze

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

People. potential, and possibilities...Bringing out the best in others, helping each other make connections & connect with others. It's important to reach up, down, over, and out, in who we are and what we do, personally and professionally.

### **What is your favorite Toastmasters experience?**

Serving as Co-Chair for Toastmasters District 54 Spring 2013 Conference, "Oh the Places You'll Go!", is/was one of the best personal and professional experiences I've had, as well as coordinating "Speechinators", a 2010 Youth Leadership Group.

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# LEARNING MASTER



## **Jennifer Shambrook, Ph.D** **Region 5**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

Division governor

### **Highest education awards earned:**

DTM

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I work as a leader in the academic community. In this role, I am responsible for teaching, training and motivating faculty, staff, students, and postdoctoral fellows. My areas of expertise are grants management and my area of scientific research is occupational stress and leadership. My experience

in developing training programs and curriculum design have been helpful in my role as a Learning Master.

### **What is your favorite Toastmasters experience?**

My favorite Toastmasters experience has been in designing the training plan for District 43 Club Officer Training and in designing the training curriculum for a recent district conference.

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# LEARNING MASTER



## **Scarlett Winters** **Region 5**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

Club officer

### **Highest education awards earned:**

Advanced Communicator Bronze, Advanced Leader Bronze

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

My areas of expertise are health care and education. My experience as an instructional designer, in particular, relates to my role as Learning Master. I am constantly focused on ways to improve adult education.

### **What is your favorite Toastmasters experience?**

My favorite Toastmaster experience is hearing a new member's icebreaker speech. They each show such bravery in facing something that most have been quite afraid of for years. I love the big smile when it is over and how proud they are.

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# **Region 6**



# LEARNING MASTER



## **Nichole Bernard** **Region 6**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

Area governor

### **Highest education awards earned:**

Competent Communicator, Advanced Leader Silver

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I use to sit behind a cubicle hiding, hoping no one would notice me.

### **What is your favorite Toastmasters experience?**

I have so many, it would be the 9wk Youth Leadership

Program and graduation ceremony. I learned a lot about myself, my strength, patience, leadership skills, how I impacted young lives, it was very challenging, most rewarding!

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# LEARNING MASTER



## **Michael Elmore** **Region 6**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

Club officer

### **Highest education awards earned:**

ACB, ALB

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

My work as an adjunct instructor for a local college is directly related to my Toastmaster experience. As a business instructor, this training has increased my confidence to lead, encourage, give meaningful feedback, and support my students.

### **What is your favorite Toastmasters experience?**

Overall, the most favorite experience has been the support of membership and the value I get out of each meeting. Seeing the growth of others and hearing their stories is a great motivator for my own self-actualization.

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# LEARNING MASTER



## **Erica Juras** **Region 6**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

Club officer

### **Highest education awards earned:**

Competent Communicator, Competent Leader

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I've worked in the field of education for 13 years, on accessibility, online education and materials, web design and curriculum design. I've delivered a variety of training sessions. I also love to travel, and have learned a great deal about other cultures.

### **What is your favorite Toastmasters experience?**

My favorite experience to date has been the Club Officer training session I delivered this past May. I was a free-lance graphic designer for many years & really enjoyed sharing knowledge with my enthusiastic group of VPs of Public Relations.

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# LEARNING MASTER



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## **Gina Kennedy** **Region 6**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

Area governor

### **Highest education awards earned:**

Advanced Communicator Bronze, Advanced Leader Bronze

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

As Secretary my position's primary purpose is to provide senior administrative support for the Governance Office in the newest Medical School in Canada. I am responsible coordinating all aspects in a bicameral system of governance.

### **What is your favorite Toastmasters experience?**

When I attended a conference and one of our members finished first in the finals, I looked around at the pride, confidence and tears of joy of my fellow club members and friends and it gave me a sense of purpose and sheer joy. That is a memory.

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# LEARNING MASTER



## **Marilyn Latchford** **Region 6**

**Length of time as a Toastmaster:**  
More than 10 years

**Highest position held:**  
Division governor

**Highest education awards earned:**  
Distinguished Toastmaster

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

As a Professional Life and Speech Coach, I have seen how poor leadership and communication skills impact the success of individuals and how a weakness can turn into a strength with encouragement and effort.

**What is your favorite Toastmasters experience?**

My favourite Toastmasters experience has been watching people (including myself) continually grow to reach new levels and achieve the impossible in communication and leadership. It truly is magical.

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# LEARNING MASTER



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## **Niki Perkins** **Region 6**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

Club officer

### **Highest education awards earned:**

Advanced Communicator Bronze, Advanced Leader Bronze

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I work in higher education, my area of expertise is career development and recruiting. My personal and professional experience relates to my role as a Learning Master because I embrace change. Change is inevitable!

### **What is your favorite Toastmasters experience?**

I have many favorite Toastmasters experiences! Some of my favorite experiences include: getting evaluations from peers, completing my ACB and ALB, being aware of my filler words (and things like that!), and working to become a better listener.

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# LEARNING MASTER



## **Karim Premji** **Region 6**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

District officer

### **Highest education awards earned:**

Distinguished Toastmaster

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

Certified Financial Planner, Project Management Professional & Judicial Officer. Each role requires active listening, critical thinking, effective communication and leadership skills. These roles are enhanced by TM and by the LM Role.

### **What is your favorite Toastmasters experience?**

The Leadership roles in TM (District Leader x 2, Area Governor x 3 & Club Officer x 23). These roles offer a unique opportunity to help others by giving back while developing your own communications and leadership skills.

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# LEARNING MASTER



## **Essence Wilson** **Region 6**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

Club member

### **Highest education awards earned:**

Competent Communicator

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am a mentoring and leadership professional with a degree in mechanical engineering. As a mentor, I must listen intently and be intuitive. As a leader, I must be organized and represent the needs and desires of a collective group. As a mechanical engineer, I think logically and analyze data. Each

of these skills has been critical in my role as a Learning Master.

### **What is your favorite Toastmasters experience?**

My favorite Toastmasters experience is seeing members of my home club (Grand Blanc Toastmasters) excel in a supportive environment. We challenge one another and provide feedback that is honest and balanced. Members have broadened relationships to support one another at personal and professional events, which makes us more than just fellow Toastmasters.

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# Region 7

# LEARNING MASTER



## **Alice Anderson** **Region 7**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

Area governor

### **Highest education awards earned:**

Advanced Communicator Silver, Advanced Leader Silver

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

My expertise is instructional design with special interest in learning technologies. I enjoy exploring tech and appreciate its rich opportunities. This background helps me think about how we might improve an already valuable education program.

### **What is your favorite Toastmasters experience?**

My favorite experience was working through and completing a High Performance Leadership Project. By really stretching in areas where I needed improvement, I learned to: open new communication lines, ask for what I need, restate negative points in positive terms, and negotiate buy-in on results. I also learned to use Google Sites to track and communicate project goals and update my advisory team. The project was very successful – I won an award for the work. The experience boosted my confidence.

## **Where Leaders Are Made**

# LEARNING MASTER



## **Sabine Emden** **Region 7**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

Club officer

### **Highest education awards earned:**

Competent Communicator, Advanced Leader Bronze

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am a speaker of English as a second language in the United States who leverages Toastmasters not only for developing my communication and leadership skills and for networking but also for improving my English language skills.

### **What is your favorite Toastmasters experience?**

Being elected as club president showed me that my fellow club members had confidence in me and in my leadership skills. I have grown as a communicator and as a leader through practice, feedback and encouragement.

**Where Leaders Are Made**



# LEARNING MASTER



## **Helen Glover Moses** **Region 7**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

Club officer

### **Highest education awards earned:**

Competent Communicator, Competent Leader

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am a Speech-Language Pathologist specializing in customized accent modification training. As a Learning Master I am observing how individuals and groups best learn, knowledge that is directly applicable to helping my clients.

### **What is your favorite Toastmasters experience?**

When I attended my first district conference, I began to understand the true scope of Toastmasters International - it is so much more than my local club. I enjoyed all of the conference offerings and left on a high with many new friends and ideas.

**Where Leaders Are Made**



# LEARNING MASTER



## **Charles H. Harvey** **Region 7**

**Length of time as a Toastmaster:**  
More than 10 years

**Highest position held:**  
District officer

**Highest education awards earned:**  
Distinguished Toastmaster

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

Expertise in: educational consulting, adult education, instructional design and organizational leadership development. MS degree in teaching & education and corporate training experience has enabled me to advise and implement LM role.

**What is your favorite Toastmasters experience?**

There are many. The one experience that stands out is receiving a call from the International President during my year as District Governor to inform me that our District had been ranked #8 in the world as Select Distinguished District.

**Where Leaders Are Made**

# LEARNING MASTER



## **Paulette I. Harvey** **Region 7**

**Length of time as a Toastmaster:**  
More than 10 years

**Highest position held:**  
District officer

**Highest education awards earned:**  
Distinguished Toastmaster

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

My personal and professional experience has been a life-long journey of computer science, communications and leadership. My passion for education comes out in my role as Learning Master as I survey the members.

**What is your favorite Toastmasters experience?**

My favorite Toastmasters experience was when I was District Governor. As District Governor, I visited the clubs in the district to share my learning experiences in Toastmasters and to learn about the member experience.

**Where Leaders Are Made**

# LEARNING MASTER



## **Jing Humphreys** **Region 7**

**Length of time as a Toastmaster:**  
More than 10 years

**Highest position held:**  
District officer

**Highest education awards earned:**  
Distinguished Toastmaster

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

Quality Control and Quality Assurance, use of Lean Manufacturing and Six Sigma tools for continuous improvement. I view the L.M. role as gathering data from Clubs, so my experience in data collection and analysis is helpful.

**What is your favorite Toastmasters experience?**

Seeing the achievements and development of individuals in their communication and leadership skills through Toastmasters. The Toastmaster program is life-changing for me personally and helping others get there is very gratifying.

**Where Leaders Are Made**

# LEARNING MASTER



## Phoenix Miller Region 7

### Length of time as a Toastmaster:

More than one year, less than five years

### Highest position held:

Area governor

### Highest education awards earned:

Competent Communicator, Competent Leader

### What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?

Coaching, Designing. For 20 years I ran my own business, 10 years of which was devoted to teaching and training. I helped create workshops, curriculum for trade professionals and a museum school to fill unmet needs in the community. I am fascinated by the ways different generations learn,

change and resist change. I design systems for people in transition (moving, downsizing, job seeking) and coach them on how to deal with clutter, organize paper and redesign space to become more productive.

### What is your favorite Toastmasters experience?

Rapping the opening invocation at the District 37, Toastmasters Spring Conference 2013 in Greensborough, N.C. I wrote a poem that dealt with speech-contest courage, the effects of the upcoming technology, normal leadership change and change in general. After laboring over content, I chose a form I personally love and hoped would give the conference a trans-generational energy: Rap. It did. People came up to me and enthusiastically said, "I never saw a standing ovation for an invocation."

## Where Leaders Are Made

# LEARNING MASTER



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## **Susan Way** **Region 7**

**Length of time as a Toastmaster:**  
More than 10 years

**Highest position held:**  
District officer

**Highest education awards earned:**  
Distinguished Toastmaster

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I try to be well rounded with a working knowledge of anything I do. Being a part of learning masters lets me share what I have been able to do to help someone else.

**What is your favorite Toastmasters experience?**

My favorite experience was attending International Conventions. Meeting and talking with other Toastmasters from around the world. Sharing experiences and learning about how they work the Toastmasters program.

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**Toastmasters International Learning Masters**

# **Region 8**



# LEARNING MASTER



**Photo  
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## **Colleen Berish** **Region 8**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

Club officer

### **Highest education awards earned:**

Advanced Communicator Bronze

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am a senior business analyst and freelance business writer with a degree Professional/Technical Writing. My job depends on how well I can communicate to a variety of audiences from individuals to a roomful of executives. I hope to be able

to use my writing skills to help create a program to inspire more members in TM.

### **What is your favorite Toastmasters experience?**

My favorite experience is also my least favorite. I like participating in contests even though it means a lot of work to prepare. However, I feel that contests are what help me grow as a speaker and a writer. As a writer, so I can be more creative in topics and as a speaker, so I can become better in front of larger groups.

**Where Leaders Are Made**

# LEARNING MASTER



## **Randy Conley** **Region 8**

**Length of time as a Toastmaster:**  
More than 10 years

**Highest position held:**  
District officer

**Highest education awards earned:**  
Distinguished Toastmaster

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am an engineer and program manager. Participation in TI has given me the communication and leadership tools to help me 'sell' projects to local and corporate (French) management (\$70 MM approved in 8 years so far)!

**What is your favorite Toastmasters experience?**

Encouraging new Toastmasters - probably 1 in 10 of a club's new members has a "fire in their belly", and are hungry for the benefits that participation in Toastmasters can provide. They see the value of club leadership and often move into AG.

**Where Leaders Are Made**

# LEARNING MASTER



## **Chuck Field** **Region 8**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

Club officer

### **Highest education awards earned:**

Competent Communicator, Competent Leader

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am in Instructional Designer and Trainer with twenty years experience. My professional background will help with the analysis of the current training program and our international audience.

### **What is your favorite Toastmasters experience?**

My favorite experience is meeting new people and networking.

**Where Leaders Are Made**



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## **Kit-Juelle Frank-Amoroso** **Region 8**

**Length of time as a Toastmaster:**

More than five years, less than 10 years

**Highest position held:**

Area governor

**Highest education awards earned:**

Distinguished Toastmaster

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

My experience in Toastmasters began when I was living in The Bahamas (District 47). Some friends of mine invited me to attend a meeting and I saw this as an opportunity not only to develop my communication and leadership skills but also to feel part of a family. I was happy within the safe, positive

and fun environment of the New Providence Branch of Toastmasters Club 3596. To this day, I can still count on my mentor, Jamaro Thompson DTM, to be available to discuss ideas.

**What is your favorite Toastmasters experience?**

My most favorite Toastmasters experience was when my mother, Helena Frank, achieved her Competent Communicator Award. She had always had an interest in the Toastmasters program but was unable to join until she was certain she could spend sufficient time in places where there were clubs for her to progress.

**Where Leaders Are Made**

# LEARNING MASTER



## **Maurice Fuller** **Region 8**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

### **Highest education awards earned:**

Distinguished Toastmaster

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

By profession I am a Pharmacist (Doctor of Pharmacy). I also have a background in Public Health (MS Public Health–Epidemiology) and a Doctorate in Natural Medicine. Also I am an InterFaith Minister who is passionate about bringing together and empowering people through the principles of the One-

ness Philosophy. From my professional background I have experience in project design such as writing program objectives for specific outcomes and program evaluations.

### **What is your favorite Toastmasters experience?**

When I became a Toastmaster I had difficulty in assimilating into the program. I recognized that I needed a mentor and my club had no mentorship program. We were all basically new members feeling our ways around. I realized that what the club needed to be a success was a mentorship program. I took on a personal project and wrote the clubs own mentorship manual. I looked at mentoring as semi-structured guidance whereby one person shares their knowledge, skills and experience to assist others.

## **Where Leaders Are Made**

# LEARNING MASTER



## **Kenya M. Harrison** **Region 8**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

Area governor

### **Highest education awards earned:**

Advanced Communicator Silver, Advanced Leader Bronze

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am owner KMH Educational Enterprises; a company dedicated to teaching, guiding, and leading people to live a more fulfilled and prosperous life offering motivational speeches, leadership and personal development training. I feel the Learning Master Role will assist me in gaining invaluable

insight into Toastmasters International and the learning characteristics of our members. I fully believe I can utilize the experience gained to continue to educate and motivate adults.

### **What is your favorite Toastmasters experience?**

I truly enjoy seeing new and experienced members come into the club and contribute to the growth and development of other members. From seasoned speakers to nervous novices the weekly/biweekly lessons experienced at my club is invaluable. The comradery, motivation and positivity is the catalyst for change and is magnetic. Being a Toastmaster is extremely rewarding because I get to experience adults grow in confidence and leadership.

## **Where Leaders Are Made**



# LEARNING MASTER



## **Lawanda J. Holliman** **Region**

**Length of time as a Toastmaster:**

Six months to one year

**Highest position held:**

Club member

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

As a military officer, I bring over 25 years of leadership, training, team building and evaluation experience. Having earned a Masters in Strategic Studies degree, I am poised to take a holistic view of the ways and some means to advance the program

**What is your favorite Toastmasters experience?**

My favorite toastmaster experience is seeing others who are not necessarily accustomed to being in speaking or leadership roles handle responsibilities with courage and confidence. Further, I enjoy the creative table topic discussions.

**Where Leaders Are Made**

# LEARNING MASTER



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## **Amy Hunt** **Region 8**

**Length of time as a Toastmaster:**

More than one year, less than five years

**Highest position held:**

Club member

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am a great tester. I love to tinker with things from gadgets to projects until I figure it out. I think this lets me think outside the box as a Learning Master. Not to think just what would help for today but what will help for tomorrow too.

**What is your favorite Toastmasters experience?**

My favorite Toastmaster experience is seeing the reaction to my speech each time I give it. Whether it is a smile or an

empathetic look knowing my speech moved someone to an emotional response.

**Where Leaders Are Made**

# LEARNING MASTER



## **Jeannine P. Jean-Pierre** **Region 8**

**Length of time as a Toastmaster:**

More than five years, less than 10 years

**Highest position held:**

District officer

**Highest education awards earned:**

Distinguished Toastmaster

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

As a project manager & coach the LM role can relate to the planning and implementation aspects of a project. As a coach I can listen and observe a different perspective without making judgment from members around the world.

**What is your favorite Toastmasters experience?**

Joining Toastmasters is my favorite TM experience. One day I listened to my voice utter too many crutch words in a sentence I resolved immediately to find a solution. Joining opened another world of confidence for me that I did not imagine...

**Where Leaders Are Made**

# LEARNING MASTER



## **Michele A. Mingoia** **Region 8**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

Area governor

### **Highest education awards earned:**

Distinguished Toastmaster

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am a certified Project Management Professional (PMP) and specialize in process analysis and improvement. I train team members, present detailed information to clients and advise companies on how to optimize their processes to achieve results

### **What is your favorite Toastmasters experience?**

Mentoring a brand new club and getting to experience a large number of icebreakers gave me a new perspective on finding the "nuggets" of skill and talent that newcomers can find and build upon-and helped me refine my evaluations.

**Where Leaders Are Made**

# LEARNING MASTER



## **Jerry Ratigan** **Region 8**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

Club officer

### **Highest education awards earned:**

ACG, Advanced Leader Bronze

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am a strategic thought and people LEADER! I am also a high energy passionate accountant with extensive internal and external reporting, strategic planning, controllership, forecasting and budget experience. I am a CPA and CMA. I have a proven track record of significant professional achievements,

possessing expert knowledge in SEC and IFRS financial reporting, XBRL, cost accounting, financial planning & analysis, forecasts, budgeting and Sarbanes-Oxley (SOX) internal control requirements.

### **What is your favorite Toastmasters experience?**

My favorite Toastmasters experience has been creating a HPL mastermind class for Doral Toastmasters. I recruited four other members to not only be on my HPL guidance committee but also motivated them to each undertake the HPL project for themselves. All members worked diligently over four months to create a worthwhile project and also to provide feedback on each others' projects. Each member learned about themselves as a leader and help develop the skills of other team members.

## **Where Leaders Are Made**



**Photo  
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Available**

## **LaVerne Shuler** **Region 8**

**Length of time as a Toastmaster:**

More than five years, less than 10 years

**Highest position held:**

Area governor

**Highest education awards earned:**

DTM

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

My areas of expertise and experience include learning, project management, strategic thinking/planning, storytelling, and knowledge management. These areas connect to my Learning Master role by tapping into my passions for learning and sharing knowledge and actionable strategies for lifelong self-development.

**What is your favorite Toastmasters experience?**

My favorite Toastmasters experiences involve pursuing my passions for learning and sharing knowledge with others through speeches, stories, and educational programs (e.g., District-level officers training). The opportunities for doing this within Toastmasters are endless for me, as a lifelong learner and lover of language.

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# **Region 9**

# LEARNING MASTER



## **Sashi S. Ghosal** **Region 9**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

Area governor

### **Highest education awards earned:**

Competent Communicator, Competent Leader

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

Project Management – Of all the basic project management principles, Planning, Communication and Implementation play a vital role in success of a project. At work, we have implemented quite a few very successful projects involving 15000 plus users. They were possible due to proper project

planning from beginning to the end. With Proper planning half battle is own no matter how much time and energy were spent.

### **What is your favorite Toastmasters experience?**

Attending and volunteering at the 2011 and 2012 Toastmasters International Conventions. It was really a very rewarding experience to see so many people working tirelessly to make the convention successful. The most important thing was, all of them were volunteers. I felt myself lucky to be part of that group.

**Where Leaders Are Made**

# LEARNING MASTER



**Linda A. Juteau**  
**Region 9**

**Length of time as a Toastmaster:**  
More than 10 years

**Highest position held:**  
Area governor

**Highest education awards earned:**  
Distinguished Toastmaster

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

As a professional parliamentarian my expertise is in meeting management and leadership training. I submitted my name to become a Learning Master because I believe very strongly that we need more leadership training in TI.

**What is your favorite Toastmasters experience?**

I recently served as co-chairman for our district's fall 2012 conference and thoroughly enjoyed working with other members to help them develop their leadership abilities. Some of them really came out of their shells!

**Where Leaders Are Made**

# LEARNING MASTER



## **Paula Markert** **Region 9**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

Division governor

### **Highest education awards earned:**

DTM

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

As an educator, I have spent over 30 years working with many non-profit organizations in presenting quality, relevant training programs. Additionally, with a Masters Degree in Organizational Change Management, I have been able to help develop programs for the non-profit organizations in

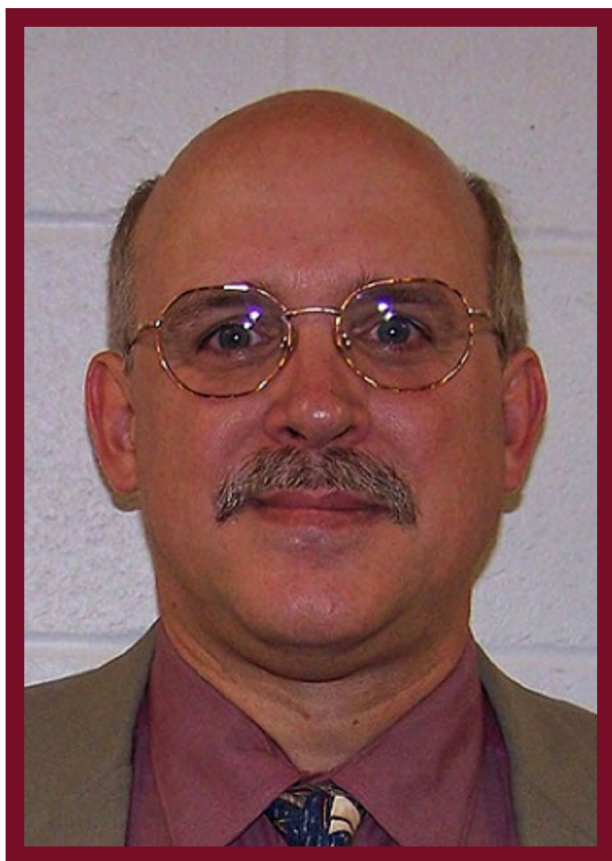
which I have been involved - to help them grow and present greater experiences for their members.

### **What is your favorite Toastmasters experience?**

My greatest experiences in Toastmasters have been associated with coaching and mentoring members. I am thrilled when I see one of my mentees give a speech or presentation of which they are proud. Their accomplishments and successes give me my greatest Toastmaster pleasures!

**Where Leaders Are Made**

# LEARNING MASTER



## **Clifford Milligan** **Region 9**

**Length of time as a Toastmaster:**

More than five years, less than 10 years

**Highest position held:**

Area governor

**Highest education awards earned:**

ACG, Advanced Leader Bronze

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am a data expert. I study numbers and trends every day looking for relationships between different data elements. When I visit clubs I look for things they are doing which makes them successful - good organization, welcoming, enthusiasm.

**What is your favorite Toastmasters experience?**

Winning an Area Contest for the first time this year and then competing at the Division level - a first for me and my club.

**Where Leaders Are Made**



# LEARNING MASTER



## **Patricia Phillips** **Region 9**

**Length of time as a Toastmaster:**  
More than 10 years

**Highest position held:**  
Area governor

**Highest education awards earned:**  
Advanced Leader Silver

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

As an Operations Manager in the business information field, I often write training materials for new projects. Considering different team members' learning styles is a key step in the writing process. Personally, part of my training as a Sunday School teacher involved studying various learning styles,

including kinesthetic, visual, and auditory. My goal is to leverage these experiences to help me excel in my Learning Master role.

**What is your favorite Toastmasters experience?**

My favorite Toastmasters experience has been working on the advanced manual "Facilitating Discussion". The projects in this manual are focused on the two main objectives of Toastmasters: improving communication skills and developing leadership abilities. In these speeches, I've served as a workshop leader and moderator, with many other club members joining in as workshop participants and panelists. I experienced a feeling of shared accomplishment working with my home club on these projects.

**Where Leaders Are Made**



# LEARNING MASTER



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## **Barry Regan** **Region 9**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

Division governor

### **Highest education awards earned:**

Advanced Communicator Silver, Advanced Leader Silver

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I work in Supply Chain Development and Manufacturing with a Strong emphasis on Process development. A large portion of my job is developing new processes to accomplish our

goals whether it is to build an assembly or train employees. So I have experience with developing documentation that is used to deliver training.

### **What is your favorite Toastmasters experience?**

My favorite experience was working as a Co-Chair for the District Conference. I really enjoyed working with the team to put together the conference and then seeing it all come together on the day. Seeing everyone enjoying themselves and getting something out of it was very satisfying.

**Where Leaders Are Made**

# LEARNING MASTER



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## **Nikki Richards** **Region 9**

**Length of time as a Toastmaster:**

More than one year, less than five years

**Highest position held:**

Area governor

**Highest education awards earned:**

Competent Communicator, Advanced Leader Bronze

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

While completing my MBA, I did a consultancy related work experience with a large media organization that required many of the some competencies that will be required in the Learning Masters role.

**What is your favorite Toastmasters experience?**

To date, it has been being a club President because I was able to use the full compliment of my leadership skills. When I became an Area Governor I was required to apply these management abilities in a different way.

**Where Leaders Are Made**

# LEARNING MASTER



## **Cyndi D. Wilson** **Region 9**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

District officer

### **Highest education awards earned:**

Distinguished Toastmaster

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am a project/product manager and spent many years providing products, services and training to domestic and international customers. I use my team building and training skills to work with others to draw out their opinions/suggestions.

### **What is your favorite Toastmasters experience?**

My favorite Toastmasters experience is working with new members. I love to guide them through their ice-breaker and celebrate their improvements and successes as they become better communicators and leaders.

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# **Region 10**

# LEARNING MASTER



## **Vicki Chen** **Region 10**

**Length of time as a Toastmaster:**  
Six months to one year

**Highest position held:**  
Club officer

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I work as an engineer, where creative thinking and good listening skills are a must! I am excited to utilize my engineering skill set and contribute to the feedback and input a Learning Master supplies to the Revitalized Education Program.

**What is your favorite Toastmasters experience?**

My favorite Toastmaster experience is helping other Toastmasters! Whether it be volunteering at conferences or

training events, helping guests learn about Toastmasters, or organizing events to help new members introduce themselves!!

**Where Leaders Are Made**

# LEARNING MASTER



## **Lou Ann Frederick** **Region 10**

**Length of time as a Toastmaster:**  
More than 10 years

**Highest position held:**  
District officer

**Highest education awards earned:**  
Distinguished Toastmaster

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

My area of expertise is in leadership. My professional experience was a solid executive career, entrepreneurial, full of mentorship opportunities. I also taught for eight years at the university and as a guest lecturer in China. I travel extensively.

**What is your favorite Toastmasters experience?**

My favorite experience is when I meet someone with raw talent and I can connect with them. We lose too many brilliant people because they do not see the ADVANCED value to the program and it has an indeterminate time clock.

**Where Leaders Are Made**



# LEARNING MASTER



## **Dorina Garza-Leonard** **Region 10**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

Club officer

### **Highest education awards earned:**

Advanced Communicator Silver, Advanced Leader Bronze

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I teach Public Speaking and Academic Writing to ESL students at a top university in my hometown, Monterrey, Nuevo Leon, Mexico.

### **What is your favorite Toastmasters experience?**

Competing in the World Championship Semifinals at Vegas, 2011, after my second attempt at District. The bond that developed from that club-shared experience taught me that encouragement and support can carry you far.

**Where Leaders Are Made**

# LEARNING MASTER



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## **Jane Gredvig** **Region 10**

**Length of time as a Toastmaster:**  
Six months to one year

**Highest position held:**  
Club officer

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I have a masters in education and work as an instructional designer, which means I analyze learning gaps and develop classes (classroom, online, webinar, and elearning), training guides, and job aids to fill those gaps.

**What is your favorite Toastmasters experience?**

I really some of the presenters at the LACE conference.

In particular, Kristin Halvin's presentation on how to

add humor to your speeches and the improv comedy team that gave us tips on extemporaneous/improptu speaking.

**Where Leaders Are Made**

# LEARNING MASTER



## **Veronica Haynes** **Region 10**

**Length of time as a Toastmaster:**  
More than 10 years

**Highest position held:**  
Area governor

**Highest education awards earned:**  
Advanced Communicator Silver, Advanced Leader Silver

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

As a technical trainer, I am looking at the Toastmasters program from a point of view of how are members learning from our product. As a writer, I'm looking at how the manuals can better serve the members.

**What is your favorite Toastmasters experience?**

My favorite experience has been competing in and winning the 2012 table topics contest for District 5. I had fun, learned a lot about impromptu speaking, and felt the support of my club, area, and division members throughout the journey.

**Where Leaders Are Made**

# LEARNING MASTER



## **DJ McMurray** **Region 10**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

District officer

### **Highest education awards earned:**

Advanced Communicator Bronze, Advanced Leader Bronze

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am a full charge bookkeeper. Toastmasters has given me the ability to step out of the back office. I can now express my knowledge in a more effectively to make management understand what is happening financially.

### **What is your favorite Toastmasters experience?**

I think back on all the experiences I have had since joining Toastmasters and several come to mind. Getting my CC, Area Governorship (mostly the speech contests) and now doing what I enjoy most is the Treasurer position I have this year

**Where Leaders Are Made**

# LEARNING MASTER



## **Rhonda Walthall** **Region 10**

**Length of time as a Toastmaster:**

More than five years, less than 10 years

**Highest position held:**

District officer

**Highest education awards earned:**

Distinguished Toastmaster

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

Integrated Vehicle Health Management (IVHM). Presenter and organizer at numerous technical conferences. Appointed member of the IVHM Steering Group, which guides the development of standards for IVHM, similar to the role of the LM.

**What is your favorite Toastmasters experience?**

I love to attend the Toastmasters International Convention! It is amazing to see and meet so many people from around the world who share a common interest. We are all so different yet we are the same. I love the excitement, fun, and celebrations!

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# **Region 11**





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## **Gillian Caldicott** **Region 11**

**Length of time as a Toastmaster:**  
More than 10 years

**Highest position held:**  
Area governor

**Highest education awards earned:**  
ACG, Advanced Leader Bronze

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

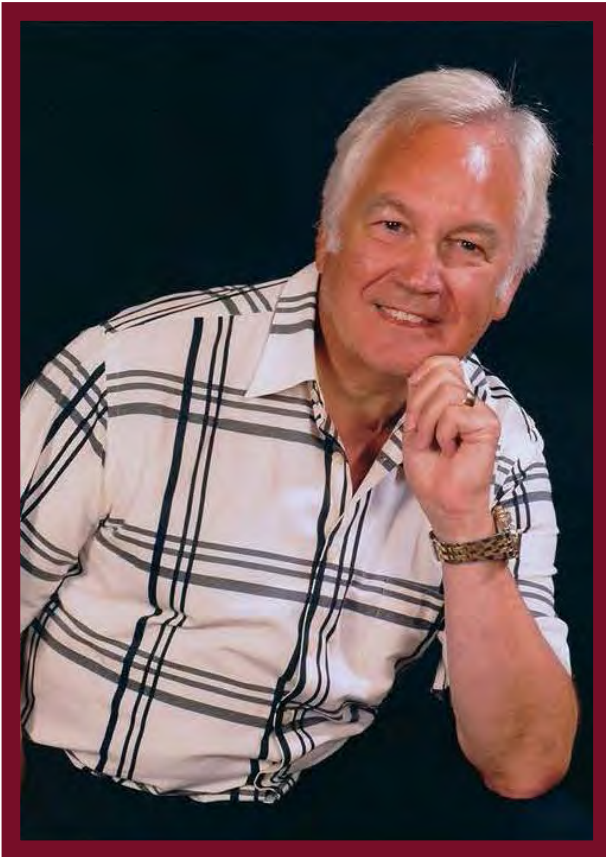
I have been in L&D roles since 1997 and I bring my 16 years of experience to the Learning Master role.

**What is your favorite Toastmasters experience?**

Watching my friend, who I had been mentoring, get through to the District 71 International Speech final.

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## **John Cox** **Region 11**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

Division governor

### **Highest education awards earned:**

Competent Communicator, Advanced Leader Bronze

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

Developing Leaders and Teams to deliver higher business performance and greater profitability. Skills, tools and techniques are transferable to most organisations to deliver greater individual, team and organisational performance.

### **What is your favorite Toastmasters experience?**

The opportunity to develop and apply communication and leadership skills to enhance the ability of members and drive up the quality and the performance of clubs.

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# LEARNING MASTER



## **Claire de Muelenaere** **Region 11**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

Division governor

### **Highest education awards earned:**

Distinguished Toastmaster

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am very strong in Learning Programme development and evaluation as I am a quality assurance specialist. This helps me being able to evaluate the current TI programme material and offer valuable inputs.

### **What is your favorite Toastmasters experience?**

Acting as Day Chair at my very first conference. It was a great developmental process for me that built my self-confidence and motivated me to step out of my comfort zone more to learn and experience things I never had courage for before.

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# LEARNING MASTER



## **Khushi Pasquale** **Region 11**

### **Length of time as a Toastmaster:**

Six months to one year

### **Highest position held:**

Club officer

### **Highest education awards earned:**

Competent Communicator

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

For the past eighteen years I've taught Business English in-company to a wide variety of staff in numerous industries in Germany. I've learned to listen, observe, learn from my students, and create programs that led to client success.

As a Learning Master this experience informs my club visits

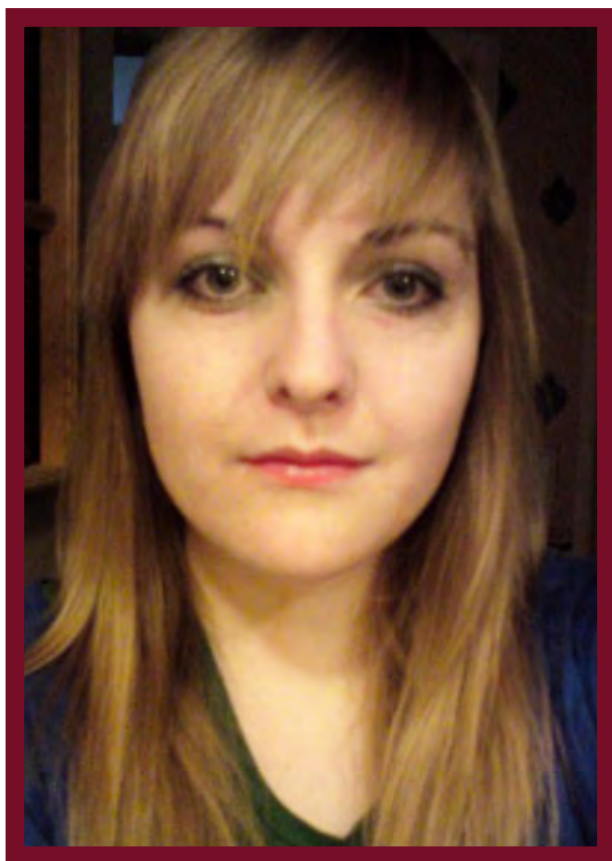
and assures that I'm listening for Toastmaster concerns that can then feed into a revitalized education program.

### **What is your favorite Toastmasters experience?**

No sooner had I joined Toastmasters than I jumped into a Humorous Speech Contest. This was not because I had any hope or ambition to win, but because I had nothing to lose. What I found as I advanced from club, to division, to district was how much I had to gain! My individual growth potential and speech growth potential skyrocketed. It was a tremendous confidence builder.

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# LEARNING MASTER



## **Klaudia A. Prasek** **Region 11**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

Club officer

### **Highest education awards earned:**

Advanced Communicator Bronze, Advanced Leader Bronze

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

Through my extensive work as a VPE for both the English- and Polish-speaking club I've acquired a vast knowledge of TMI rules, policies and the edu program,

### **What is your favorite Toastmasters experience?**

I am glad that I could achieve HPL award by organising (with great Toastmasters team) spring Division M Conference in 2013.

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# LEARNING MASTER



## **Rebecca Piper** **Region 11**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

Club officer

### **Highest education awards earned:**

Competent Communicator, Competent Leader

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

Kind endorsements from LinkedIn connections currently rank my top areas of expertise as: digital marketing; social media; social media marketing; marketing communications; corporate communications & marketing strategy. Research rules!

### **What is your favorite Toastmasters experience?**

I completed a Youth Leadership Program with a fellow colleague/club member at the end of 2012 - it was deeply gratifying and inspirational to witness how quickly children can take this type of learning on board and develop so constructively.

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# **Region 12**

# LEARNING MASTER



## **Helen Cartmell** **Region 12**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

Area governor

### **Highest education awards earned:**

ACG, Advanced Leader Bronze

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

Worked as National Assessor for introduction of new secondary qualifications in NZ from 2000-2001 developing and delivering training for teachers. Involvement in training markers and moderators for secondary exams/assessment.

### **What is your favorite Toastmasters experience?**

Delivering Club Leadership Training and experimenting with new and creative ways to deliver materials and involve club officers. Enjoy ditching PowerPoint and developing more problem solving activities.

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## **Erin Daldry** Region 12

**Length of time as a Toastmaster:**

More than one year, less than five years

**Highest position held:**

Area governor

**Highest education awards earned:**

Distinguished Toastmaster

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I'm a performance auditor so I'm used to collecting information, assessing situations and giving feedback. I also suffer from terminal curiosity so I'm motivated to visit clubs to find out how the educational program is used at clubs.

**What is your favorite Toastmasters experience?**

When someone else is called to do a table topic.

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## **John Kay** **Region 12**

**Length of time as a Toastmaster:**  
More than 10 years

**Highest position held:**  
District officer

**Highest education awards earned:**  
Distinguished Toastmaster

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

My main expertise is related to the use of technology. In my profession as a geologist (now retired), I learned many of the computer skills and presentation skills that I now apply to Toastmasters. Using and building websites and PowerPoint presentations are skills that I use to train other Toastmasters.

I have one club with distant members that uses Skype at some meetings. As a keen photographer, I have introduced video technology into my clubs and provided photographs for marketing purposes.

**What is your favorite Toastmasters experience?**

My favourite Toastmasters experiences relate to travel and visiting other clubs around the World (New Zealand, Hong Kong, Canada and USA). The visit that is most memorable was when I travelled to Papua New Guinea as District 69 Governor. I conducted training and charter ceremonies for the first two clubs in PNG and made presentations that have helped to start more new clubs in that country. PNG now has six clubs, its first Area Governor and the excellent prospects for continuing growth.

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# LEARNING MASTER



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## **Sharon Kelly** **Region 12**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

Club officer

### **Highest education awards earned:**

Advanced Communicator Silver, Advanced Leader Bronze

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

Ensuring the Toastmasters in my surrounding area had a voice in the process to revitalize Toastmasters Education Program is the reason I stepped forward to be a Learning Master. I can communicate on behalf of my fellow Toastmasters.

### **What is your favorite Toastmasters experience?**

Coordinating the successful 50th Birthday celebrations for Townsville Toastmasters. During the 12 months prior to 19th July 2013, I put into practice the leadership & communication skills I have developed through Toastmasters.

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## **Darrell Klar** **Region 12**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

Area governor

### **Highest education awards earned:**

Distinguished Toastmaster

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I have worked in training and personal development for fifteen years and am currently working as a trainer and assessor delivering Australian Qualifications in Information Technology. I have studied personal development since I could read.

### **What is your favorite Toastmasters experience?**

I have had the opportunity to create and mentor a new club. Now, 15 months later, I am able to watch those charter members take the lead and provide a strong Toastmasters experience for new members; Witnessing growth in every individual.

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# LEARNING MASTER



## **Neil Newman** **Region 12**

**Length of time as a Toastmaster:**  
Six months to one year

**Highest position held:**  
Club officer

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

In the past 12 months I have accepted a role with my employer as a Training officer so I am using training material and presenting in front of groups weekly, seeing what techniques people learn by more readily.

**What is your favorite Toastmasters experience?**

The Table Topics is always a favourite of mine as people come up with amazing stories when put on the spot and just let their mind run away with it.

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# LEARNING MASTER



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## **Adam O'Reilly** **Region 12**

**Length of time as a Toastmaster:**

More than one year, less than five years

**Highest position held:**

Club officer

**Highest education awards earned:**

Competent Communicator, Competent Leader

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

As a Retail Manager, my area of expertise is team management and communication. As such, Toastmasters and the Learning Master role gives me a behind the scenes look at the development of training programs and their delivery.

**What is your favorite Toastmasters experience?**

I love Table Topics, and the opportunity they provide for practising dealing with unexpected situations and structuring your thoughts.

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## **Stephen Preston** **Region 12**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

Division governor

### **Highest education awards earned:**

Distinguished Toastmaster

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

My expertise is in training, coaching & helping others gain the benefits of improved confidence, communication, & leadership skills. As a corporate trainer & DTM, I've developed a deep understanding of needs of a wide range of members and public.

### **What is your favorite Toastmasters experience?**

Seeing people develop and grow exponentially in both the communication and leadership tracks. Running speechcraft courses, mentoring people to help them achieve their goals, and taking leadership roles, particularly at District Officer level.

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## **Sandra Simpson** **Region 12**

**Length of time as a Toastmaster:**  
More than 10 years

**Highest position held:**  
District officer

**Highest education awards earned:**  
Distinguished Toastmaster

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

Worked in a training and sales environment for a computer company. Interacted with customers for pre and post sales office systems consultancy. Have held virtually all roles in Toastmasters up to District Governor, belong to several clubs.

**What is your favorite Toastmasters experience?**

Being an Area Governor for the second time onwards, first time knew very little about the role and there was not the information available that there is today.

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# **Region 13**

# LEARNING MASTER



## **Kiminari Azuma** **Region 13**

**Length of time as a Toastmaster:**  
More than 10 years

**Highest position held:**  
District officer

**Highest education awards earned:**  
Distinguished Toastmaster

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

At work I have provided many computer software training sessions to my company's employees in many countries, and I have developed, vitalized and revitalized many educational materials and programs.

**What is your favorite Toastmasters experience?**

"There are NO LOSERS in Toastmasters world." This is the greatest lesson I learned in my 13 years as Toastmaster. There are always Winners and NOT-Winners. But NOT-Winners are not losers. They are GAINERS.

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# LEARNING MASTER



## **Ajitha Goonewardene** **Region 13**

**Length of time as a Toastmaster:**  
More than 10 years

**Highest position held:**  
District officer

**Highest education awards earned:**  
Distinguished Toastmaster

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am a trainer in communication skills and as a toastmaster mentoring is my forte. The role of learning master has given me the opportunity to express my experience and learning to others around the world. I have also got the opportunity to write

**What is your favorite Toastmasters experience?**

Had not heard of toastmasters, but on hearing of a speechcraft program decided to enrol. I had thought myself to be a good speaker. On delivering the 'ice breaker' speech and hearing the evaluation realized how wrong I had to join toastmasters.

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## **Vikum Jayarathne** **Region 13**

**Length of time as a Toastmaster:**  
Six months to one year

**Highest position held:**  
Club officer

**Highest education awards earned:**  
Competent Communicator

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

A web savvy engineer who enjoys trying new things and networking with people. Analytical skills and ability to think logically helps me along with the trait of smooth communication to put my maximum output towards learning masters role.

**What is your favorite Toastmasters experience?**

Delivering my first speech in CC manual has been memorable. Putting lots of effort and creativity to make a lasting first impression, then to deliver it only to realize the hidden skills I had and being elated after delivering made it so.

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## **Kyoko Kitamura** **Region 13**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

Division governor

### **Highest education awards earned:**

Competent Communicator, Advanced Leader Bronze

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

As far as I'm a member of toastmasters club, I have been one of the youngest toastmasters in District 76. To revitalize the educational program, it is important to see with next generations view points, I believe.

### **What is your favorite Toastmasters experience?**

Making friends with many toastmasters regardless of age, sex or nationalities is the most exciting experience for me through the toastmasters club activities.

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# LEARNING MASTER



## **Monica Kwan** **Region 13**

**Length of time as a Toastmaster:**  
More than 10 years

**Highest position held:**  
Division governor

**Highest education awards earned:**  
Advanced Communicator Silver, Advanced Leader Silver

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am an e-magazine user experience director. I am experienced at making educational and information materials intuitive especially modern media like iPad and web. This allows me to understand what are the needs of modern learners.

**What is your favorite Toastmasters experience?**

I enjoy the learning experience with other Toastmasters both in regular meeting and hosting the conference. Everytime when I see members motivated by sincere feedback and encouragement from other members, and get a satisfy smile at the end. That is my reward moments seeing people grow.

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# LEARNING MASTER



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## **Kevin Lin** **Region 13**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

Division governor

### **Highest education awards earned:**

Advanced Communicator Silver, Advanced Leader Bronze

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

Training, coaching, resources interlocking, and mentoring are my expertise. I love to motivate people and give them suitable techniques to help them growth. That helps me contribute better since I know the needs from members.

### **What is your favorite Toastmasters experience?**

I love the experience when I served the div. governor. I plan practical educational events and activities to benefit members. They enjoyed my events, learned, and improved. Some even got inspired and were willing to dedicate and help others.

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# LEARNING MASTER



## **Mukesh Maguluru** **Region 13**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

Area governor

### **Highest education awards earned:**

Advanced Communicator Bronze, Advanced Leader Bronze

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

Am a Chartered Accountant with expertise in Finance. Leading teams as Project Manager in challenging times as part of reorganization at work and accumulating skills and resources for higher studies resonate with my role as Learning Master.

### **What is your favorite Toastmasters experience?**

Every time I see a new and rather shy member get a standing ovation for his/her ice-breaker speech and take off from there confidently in pursuit of excellence in that deed of leadership and in that spoken word.

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# LEARNING MASTER



## **Daniel Matyas** **Szentimrey-Harrach** **Region 13**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

Area governor

### **Highest education awards earned:**

Advanced Communicator Silver, Advanced Leader Silver

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I'm an IT engineer responsible for building enterprise quality applications. In my daily job I have to understand and analyze a huge amount of information and design and improve our systems in a way so they serve our users' needs to their fullest. I'm passionate about doing the right thing and continuous improvement – both in my personal and professional life. As a Learning Master I'm doing the very same thing, looking into our great educational materials, and find ways to improve them further.

continuous improvement – both in my personal and professional life. As a Learning Master I'm doing the very same thing, looking into our great educational materials, and find ways to improve them further.

### **What is your favorite Toastmasters experience?**

A: The first time I joined an Area Contest. I started TM only a few months before and just placed 2nd on our club contest. I had to travel to a different country to the Area Conference, and I'll never forget the excitement, nervousness and joy defining that whole day. This event made me realize how big Toastmasters is and how much I can learn from all the other members. I'm attending conferences ever since, and they are the highlights of the year.

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# Region 14

# LEARNING MASTER



## **Stanley Chen** **Region 14**

**Length of time as a Toastmaster:**

More than five years, less than 10 years

**Highest position held:**

Division governor

**Highest education awards earned:**

Advanced Communicator Silver, Advanced Leader Silver

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am a certified Project Management Professional (PMP). I am the Country Quality, Health, Safety & Environment (QHSE) professional in my company. I plan, implement and improve the projects and programmes for the organization.

**What is your favorite Toastmasters experience?**

My favorite experience is to share my Toastmasters journey experiences with my members. I enjoy spreading the benefits of Toastmasters programmes with organizations so as to charter new Toastmasters Clubs.

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# LEARNING MASTER



## **Guat Mui Goh** **Region 14**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

Area governor

### **Highest education awards earned:**

Distinguished Toastmaster

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am a Surveyor. My professional training is in Valuation and Property Consultancy. I believe in life long learning and sharing knowledge. My analytical background and previous management experience can help me as a Learning Master.

### **What is your favorite Toastmasters experience?**

My favourite Toastmasters experience is being able to self pace my learning be it in communication or in leadership. It has been a journey of self discovery as I set my own targets and witness my own growth as well as overcoming 'obstacles'.

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## **Ho Chee Hong** **Region 14**

**Length of time as a Toastmaster:**

More than 10 years

**Highest position held:**

Area governor

**Highest education awards earned:**

Advanced Communicator Bronze, Competent Leader

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

In my working environment, I have management skills and lead a management team over 10 years. I join Toastmasters over 10 years. During this period, I active in the club and division. I learn and complete different task & project in Toastmaster program. I believe I can make the Revitalized Education Program a success.

**What is your favorite Toastmasters experience?**

I am excited and proud to lead our club to achieve President's Distinguished Club Award and be a Distinguished Area Governor.

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## **Daryl Lim Xu Yang** **Region 14**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

Club officer

### **Highest education awards earned:**

Advanced Communicator Bronze, Competent Leader

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

My area of expertise is a learner. Therefore this experience relate to me as to learn from clubs to understand their needs.

### **What is your favorite Toastmasters experience?**

My favorite experience is contest. The spike of challenge make one able to grows faster than usual.

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# LEARNING MASTER



## **Genny Ong Gek Siew** **Region 14**

### **Length of time as a Toastmaster:**

More than one year, less than five years

### **Highest position held:**

Club member

### **Highest education awards earned:**

Competent Communicator, Competent Leader

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

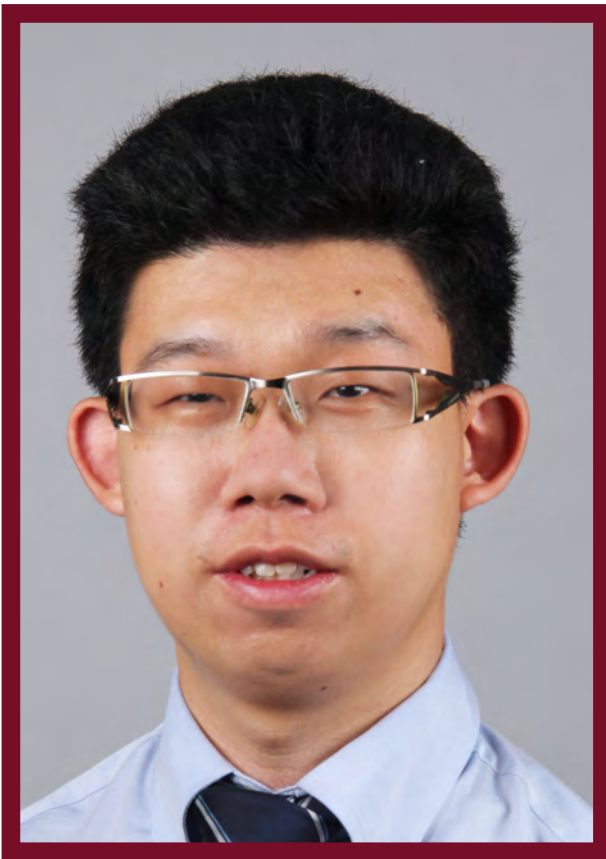
My expertise is language learning and teaching in English. As an educator and like Learning Master, I would do needs analysis of my students to gauge their proficiency in order to improve their communicative skills in English.

### **What is your favorite Toastmasters experience?**

It was attending the 19th Semi Annual Convention District 51 for the first time. I was given the opportunity to evaluate a keynote speaker Past International President Gary Schmidt and this experience published in Heart of a Toastmasters recently.

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# LEARNING MASTER



## **Gerald Ong** **Region 14**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

Club officer

### **Highest education awards earned:**

ACG, Advanced Leader Bronze

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

My area of expertise is in Sales. It allows me to connect with people on how it can improve their lives and sell them the benefits in becoming a better communicator and leader.

### **What is your favorite Toastmasters experience?**

My favourite Toastmasters is the table topics segment where I sometimes take on the role of the Table Topics Master to test my creativity skills in designing topics and the role of the Table Topics Evaluator to help others improve.

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## **Art Park** **Region 14**

**Length of time as a Toastmaster:**

More than one year, less than five years

**Highest position held:**

Club officer

**Highest education awards earned:**

Advanced Communicator Silver

**What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am interested in learning and the collective transformation of human consciousness. My skill set includes workshop and training design. I see tremendous potential in TI as a means of self-actualization and expansion of being.

**What is your favorite Toastmasters experience?**

The more I discover about Toastmasters as an international organization, the more I like it!

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# LEARNING MASTER



## **Tan Hok Eng** **Region 14**

### **Length of time as a Toastmaster:**

More than five years, less than 10 years

### **Highest position held:**

Area governor

### **Highest education awards earned:**

Advanced Communicator Bronze, Advanced Leader Silver

### **What is your area of expertise? How does your personal and professional experience relate to your Learning Master role?**

I am Certified Performance Coach and facilitator, my involvement in people development has given me the right to comments and feedback for further improvement of all toastmasters.

### **What is your favorite Toastmasters experience?**

My best experience being a toastmasters is because I have gained confidence to speak on any platform, size or avenue does not matter anymore. Toastmasters has built my self confidence and leadership as Professional Coach & Facilitator.

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