## MEMBER SATISFACTION SURVEY



Average rating 0 to 10 scale

| Average rating 0 to 10 scale                                 |                 |
|--|-----------------|
| Likelihood to recommend Toastmasters                         | 9.0             |
| Public speaking improvement                                  | 8.6             |
| Speaking opportunities                                       | 8.4             |
| Club leaders   | 8.2             |
| Club setting   | 8.2             |
| Format of meetings   | 8.2             |
| Toastmasters program overall                                 | 7.9             |
| Leadership improvement                                       | 7.8             |
| Personal goal progress                                       | 7.8             |
| Educational materials  | 7.7             |
| Real-world learning opportunities                            | 7.7             |
| +66.9 +/-4.3% 95% 91.9  Net Promoter Score Error Interval Ra | letion Response |