



TOASTMASTERS BOARD OF DIRECTORS

Joan R. Watson

2014–2016 International Director, Region 4

Joan R. Watson of Stacy, Minnesota, is a principal consultant at Avaap, Inc., a supply chain management company for the healthcare industry. In her role, she led a diverse team of employees to increase the customer satisfaction rate from 20% to 90% within one year, an accomplishment that was recognized by the company's CEO. Watson is a board member of Haven Center and has served as its secretary since 2013. She is also a certified master gardener through the University of Minnesota.

She holds a master's degree in business administration from the University of Minnesota Duluth in Duluth, Minnesota. She is also a Certified Materials Resource Professional, an expert certification in the healthcare supply chain industry.

A dedicated Toastmaster for 14 years, she is a member of two clubs, including the St. Paul Speakers in Saint Paul, Minnesota. She has held a number of high-profile leadership positions within Toastmasters, and has attained the Distinguished Toastmaster designation—the highest level of educational achievement in the organization.

"The opportunity to receive focused and specific feedback with the opportunity to improve is a key benefit of my Toastmasters experience," she says.

As a member of the Toastmasters International Board of Directors, Watson is a "working ambassador" for the organization. She works with the Board to develop and support the policies and procedures that guide Toastmasters International in fulfilling its mission.

About Toastmasters International

Toastmasters International is a nonprofit educational organization that teaches public speaking and leadership skills through a worldwide network of meeting locations. Headquartered in Rancho Santa Margarita, California, the organization's membership exceeds 313,000 in more than 14,650 clubs in 126 countries. Since 1924, Toastmasters International has helped people of all backgrounds become more confident in front of an audience. For information about local Toastmasters clubs, visit www.toastmasters.org. Follow [@Toastmasters](https://twitter.com/Toastmasters) on Twitter.